

1 **Exhibit 6**
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PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



January 29, 2015

Advice Letter 4318-E/E-A/E-B

Meredith Allen
Senior Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Subject: Submittal of Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance with Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611 and Supplemental Filings

Dear Ms. Allen:

Advice Letter 4318-E/E-A/E-B are effective March 5, 2014.

Sincerely,

A handwritten signature in black ink that reads "Edward Randolph".

Edward Randolph
Director, Energy Division

Brian K. Cherry
Vice President
Regulatory Relations

Pacific Gas and Electric Company
77 Beale St., Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Fax: 415.973.7226

November 18, 2013

Advice 4318-E

(Pacific Gas and Electric Company ID U 39 E)

Public Utilities Commission of the State of California

Subject: **Submittal of Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance With Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant To Resolution E-4611**

Pacific Gas and Electric Company (PG&E) hereby submits sample bills for small business and residential customers receiving the CA Climate Credit and the Climate Dividend, respectively.

Purpose

In compliance with Ordering Paragraph (OP) 6 of Resolution E-4611 (Resolution), the Administrative Law Judge's (ALJ) Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611 (Clarification Ruling), and Paul Clanon's letter granting an extension of Climate Dividend sample bills to the utilities, this Tier 1 advice filing is to provide the California Public Utilities Commission (Commission) with two items:

1. Attachment A includes sample bills showing the presentation for Residential-CARE, Residential-DA/CCA, and Residential-NEM customers receiving the Climate Dividend. These samples include a placeholder for the Climate Dividend messaging since this language is still under development by the California Center for Sustainable Energy (CCSE).
2. Attachment B includes a sample bill showing presentation and nomenclature for the small business greenhouse gas (GHG) revenue return pursuant to the guidelines in the proposed decision addressing small business formulas.

Background

On October 17, the Commission approved Resolution E-4611, which denies the request of PG&E, Southern California Edison (SCE) and San Diego Gas & Electric (SDG&E) to develop and administer a customer outreach and education program for 2013 as requested in Advice Letters PG&E 4203-E, SDG&E 2465-E, and SCE 2864-E. Instead, the Resolution orders that PG&E, SCE and SDG&E consign their 2013 outreach and education budgets to CCSE to develop and administer a competitively neutral, statewide outreach and education program.

OP 6 of the Resolution requires that the utilities provide sample bills showing presentation of the Climate Dividend via Tier 1 Advice Letter, no later than 30 days following approval of the Resolution. Subsequent to the Consolidated Outreach Application Proceeding Prehearing Conference, ALJ Semcer issued a Clarification Ruling on November 15, 2013, requiring utilities to also provide sample bills showing the presentation and language for the small business GHG revenue return¹, called the CA Climate Credit,² in their Tier 1 Advice Letters. Since IOUs have been advised to be prepared for volumetric revenue return to begin on January 1, 2013, CCSE has been working with the IOUs, the Energy Division, CCA/DA providers, and other stakeholders to finalize bill messaging for small business revenue return. For the Climate Dividend bill messaging, however, CCSE will require more time to research and develop the Climate Dividend bill messaging. To allow for CCSE to finalize and gain approval by all stakeholders of the Climate Dividend bill nomenclature, SCE and PG&E requested an extension to file the Climate Dividend sample bills until February 3, 2014. This extension request was granted by Executive Director, Paul Clanon on November 15, 2013.

The filing would not increase any current rate or charge, cause the withdrawal of service, or conflict with any rate schedule or rule.

Protests

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, facsimile or E-mail, no later than December 9, 2013, which is 21 days³ after the date of this filing. Protests must be submitted to:

¹ Clarification Ruling at p. 5.

² Proposed Decision (PD) Adopting Greenhouse Gas Allowance Revenue Formula and Distribution Methodology for Small Business Customers and Modifying Decision 12-12-033, OP 5, designates the small business greenhouse gas revenue return on customer bills as the "CA Climate Credit." This PD was held and is currently slated on the Commission's December 5, 2013 agenda.

³ The 20-day protest period concludes on a weekend, therefore, PG&E is moving this date to the following business day.

CPUC Energy Division
ED Tariff Unit
505 Van Ness Avenue, 4th Floor
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Brian K. Cherry
Vice President, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-7226
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this Tier 1 advice filing become effective on regular notice, December 18, 2013 which is 30 calendar days after the date of filing.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for R.11-03-012. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-

2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs>

A handwritten signature in black ink that reads "Brian Cherry /IG". The signature is fluid and cursive, with a diagonal line separating the first name from the initials.

Vice President, Regulatory Relations

- Attachment A1: Sample Bills Showing Presentation for Climate Dividend: Residential-Care
- Attachment A2: Sample Bills Showing Presentation for Climate Dividend: Residential – DA/CCA
- Attachment A3: Sample Bills Showing Presentation for Climate Dividend: Residential - NEM
- Attachment B: Sample Bill Showing Presentation and Language for Small Business Revenue Return

cc: Service List R.11-03-012

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 E)**

Utility type: Contact Person: Igor Grinberg

ELC GAS Phone #: 415-973-8580

PLC HEAT WATER E-mail: ixg8@pge.com and PGETariffs@pge.com

EXPLANATION OF UTILITY TYPE

(Date Filed/ Received Stamp by CPUC)

ELC = Electric GAS = Gas

PLC = Pipeline HEAT = Heat WATER = Water

Advice Letter (AL) #: 4318-E

Tier: 1

Subject of AL: Submittal of Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance With Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant To Resolution E-4611

Keywords (choose from CPUC listing): Compliance

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: Resolution E-4611

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: N/A

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: N/A

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: N/A

Resolution Required? Yes No

Requested effective date: December 18, 2013 No. of tariff sheets: N/A

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 21 days¹ after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission
Energy Division
EDTariffUnit
505 Van Ness Ave., 4th Flr.
San Francisco, CA 94102
E-mail: EDTariffUnit@cpuc.ca.gov

Pacific Gas and Electric Company
Attn: Brian K. Cherry
Vice President, Regulatory Relations
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177
E-mail: PGETariffs@pge.com

¹ The 20-day protest period concludes on a weekend, therefore, PG&E is moving this date to the following business day.

Attachment A1

**SAMPLE BILLS SHOWING PRESENTATION FOR
CLIMATE DIVIDEND: RESIDENTIAL - CARE**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 07/15/2012
Due Date: 08/06/2012

Service For:

Residential FS GHG Climate
 Dividend
 1234 Main Street
 Extra Address Line
 Anytown, CA 00000

Questions about your bill?

24 hours per day, 7 days per week
 Phone: 1-800-743-5000
www.pge.com/MyEnergy

Local Office Address

750 Lindaro St Ste 160
 San Rafael, CA 94901

Your Enrolled Programs

CARE Discount

Your Account Summary

Amount Due on Previous Statement	\$143.52
Payment(s) Received Since Last Statement	-143.52
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$16.56
Electric Adjustments	-32.05
Current Gas Charges	7.12

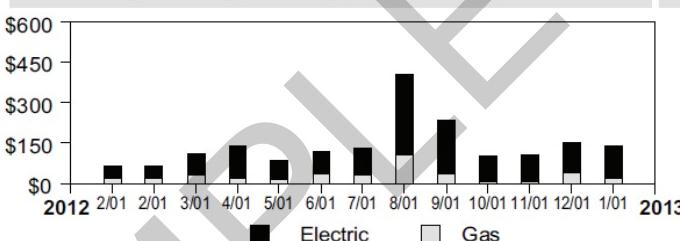
Total Amount Due by 08/06/2012

\$-8.35

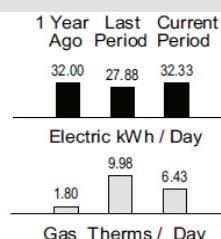


Current charges include a discount of \$40.04 for CARE and California Climate Dividend.

Monthly Billing History



Daily Usage Comparison



Visit www.pge.com/MyEnergy for a detailed bill comparison

Important Messages

The California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income-qualified household. Applying is free, easy and confidential. To see if you qualify, please visit www.pge.com/care or call 1-866-743-2273.

El programa de California alternate Rates for Energy (CARE) ofrece un descuento en la cuenta mensual de energía a los hogares que califican. Inscribirse en el programa es gratis, fácil y confidencial. Para determinar si califica, por favor visite nuestra página en el Internet www.pge.com/care o llamenos al 1-866-743-2273.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

V V V M N O P Q R S T U V M N M M M M M u u Font FPO M M M M M M u u



Account Number:
1023456789-0

Due Date:
08/06/2012

Total Amount Due:
\$2.68

Amount Enclosed:
\$

9184.2.9.743 2 SP 0.650



RESIDENTIAL FS GHG CLIMATE DIVIDEND
 1234 MAIN STREET
 ANYTOWN, CA 00000
 EXTRA ADDRESS LINE
 EXTRA LINE

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 07/15/2012
Due Date: 08/06/2012

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789
 華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
 Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TYY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$ x.xx
Generation	x.xx
Transmission	x.xx
Distribution	x.xx
Public Purpose Programs	x.xx
Nuclear Decommissioning	x.xx
DWR Bond Charge	x.xx
Competition Transition Charges (CTC)	x.xx
Energy Cost Recovery Amount	x.xx
Taxes and Other	x.xx
Total Electric Charges	\$ 16.56

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2013 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Update My Information

Account number: 123456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Add this information

Phone # _____ Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page 10 of 89 Email: 1-800-743-5000. Please bring a copy of your bill with you.

Ways To Pay

- Online at www.pge.com
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 07/15/2012
Due Date: 08/06/2012

Details of Electric Charges

06/14/2012 - 07/14/2012 (31 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: E1 TH [Rate Schedule Description]

Enrolled Programs: CARE (Renew by mm/dd/yyyy)

06/14/2012 - 07/14/2012

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	229.80	kWh	(## days x #.# kWh/day)	
Tier 1 Usage	189.000000	kWh	@ \$0.12845	\$24.28
CARE Discount				-8.56
Energy Commission Tax				0.05
{Jurisdiction} Utility Users Tax (5.000%)				0.79

Total Electric Charges **\$16.56**

Adjustments

California Climate Dividend	-\$29.81
{Jurisdiction} Utility Users' Tax (7.500%)	-2.24

Total Adjustments **-\$32.05**

Service Information

Meter #	1098765432
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Total Usage	xxx.xxxxxx kWh
Baseline Territory	T
Heat Source	Electric
Serial	F
Rotating Outage Block	5M

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

06/14/2012 – 07/14/2012

Tier 1 0.08316

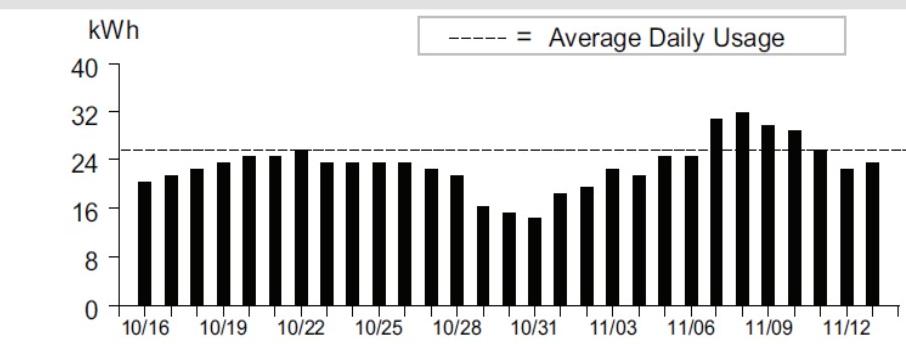
Tier 2 0.09563

Tiers 3-4 0.12474

Additional Messages

[CA Climate Dividend language messaging under development by CCSE]

Electric Usage This Period: 730.283280 kWh, 29 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.

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 Recycled Paper
 30% Post-Consumer Waste





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 07/15/2012
Due Date: 08/06/2012

Details of Gas Charges

06/14/2012 - 07/14/2012 (31 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: G1 T [Rate Description]

Enrolled Programs: CARE (Renew by mm/dd/yyyy)

06/14/2012 - 06/30/2012

Your Tier Usage

1 **2**

Tier 1 Allowance	11.73000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	4.533330	Therms	@ \$1.02399	\$4.64
CARE Discount				-0.93
Gas PPP Surcharge (\$0.05651/Therm)				0.26

07/01/2012 - 07/14/2012

Your Tier Usage

1 **2**

Tier 1 Allowance	8.97000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	3.466670	Therms	@ \$1.06335	\$3.69
CARE Discount				-0.74
Gas PPP Surcharge (\$0.05651/Therm)				0.20

Total Gas Charges

\$7.12

Service Information

Meter #	1234512345
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Difference	x
Multiplier	x.xxxxxx
Total Usage	x.xxxxxx Therms
Baseline Territory	T
Serial	F

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

06/14/2012 – 06/30/2012

Tier 1 0.81854

Tier 2 1.06754

07/01/2012 – 07/14/2012

Tier 1 0.85003

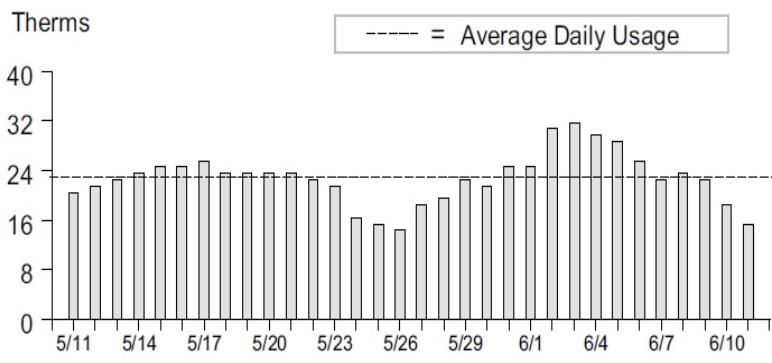
Tier 2 1.09902

Gas Procurement Costs (\$/Therm)

06/14/2012 – 06/30/2012	\$0.50527
07/01/2012 – 07/14/2012	\$0.54463

Additional Messages

Gas Usage This Period: 730.283280 Therms, 32 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.

Attachment A2

**SAMPLE BILLS SHOWING PRESENTATION FOR
CLIMATE DIVIDEND: RESIDENTIAL – DA/CCA**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 07/17/2012
 Due Date: 08/07/2012

Service For:

Residential Customer-CCA
 GHG Climate Dividend
 1234 Main Street
 Extra Address Line
 Anytown, CA 00000

Questions about your bill?

24 hours per day, 7 days per week
 Phone: 1-866-743-0335 or
www.pge.com/MyEnergy

Local Office Address

750 Lindaro St Ste 160
 San Rafael, CA 94901

Your Account Summary

Amount Due on Previous Statement	\$404.99
Payment(s) Received Since Last Statement	-404.99
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$83.07
[Bill Ready ESP] Electric Generation Charges	28.55
Electric Adjustments	-32.05
Current Gas Charges	34.91

Total Amount Due by 08/07/2012

\$114.48

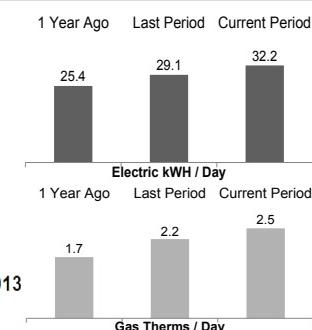


Current charges include a discount of \$29.81 for California Climate Dividend.

Monthly Billing History



Daily Usage Comparison



Visit www.pge.com/MyEnergy for a detailed bill comparison.

Important Messages

Your electric charges on this page are broken into electric delivery charges from PG&E and electric generation charges from [Bill Ready ESP]. These two charges are for different services and are not duplicate charges. Please see the following pages for further details of your charges.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

V V V M N O P Q R S T U V M N M M M M M u u Font FPO M M M M M M u u



Account Number:
1023456789-0

Due Date:
08/07/2012

Total Amount Due:
\$126.48

Amount Enclosed:

\$

9184.2.9.743 2 SP 0.650



RESIDENTIAL CUSTOMER - CCA
 1234 MAIN STREET
 ANYTOWN, CA 00000
 EXTRA ADDRESS LINE
 EXTRA LINE

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300

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 Recycled Paper
 30% Post-Consumer Waste



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 07/17/2012
 Due Date: 08/07/2012

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438

Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TYY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$ 32.95
Transmission	5.75
Distribution	29.95
Public Purpose Programs	6.61
Nuclear Decommissioning	0.22
DWR Bond Charge	2.11
Competition Transition Charges (CTC)	0.48
Energy Cost Recovery Amount	2.08
PCIA	2.71
Taxes and Other	0.21
Total Electric Charges	\$ 83.07

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2013 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Change My Billing Contact Information

Account number: 123456789-0

First name _____ Last name _____

Address _____ Apt.# _____

City _____ State _____ ZIP code _____

Phone _____ Email _____

Ways To Pay

- Online at www.pge.com
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.

Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 07/17/2012
Due Date: 08/07/2012

Details of PG&E Electric Delivery Charges

07/01/2012 - 07/09/2012 (9 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: E1 XB Residential Service

07/01/2012 - 07/09/2012

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	99.00	kWh (9 days x 11.0 kWh/day)
Tier 1 Usage	99.000000	kWh @ \$0.12845 \$12.72
Tier 2 Usage	29.700000	kWh @ \$0.14602 4.34
Tier 3 Usage	69.300000	kWh @ \$0.29561 20.49
Tier 4 Usage	213.750000	kWh @ \$0.33561 71.74
PG&E Generation Exemption	412.000000	kWh @ \$0.07076 -29.14
Power Charge Indifference Adjustment		2.71
Cost Responsibility SurchARGE Exemption		0.00
Franchise Fee Surcharge		0.21

Total Electric Delivery Charges

\$83.07

2009 Vintaged Power Charge Indifference Adjustment

Adjustments

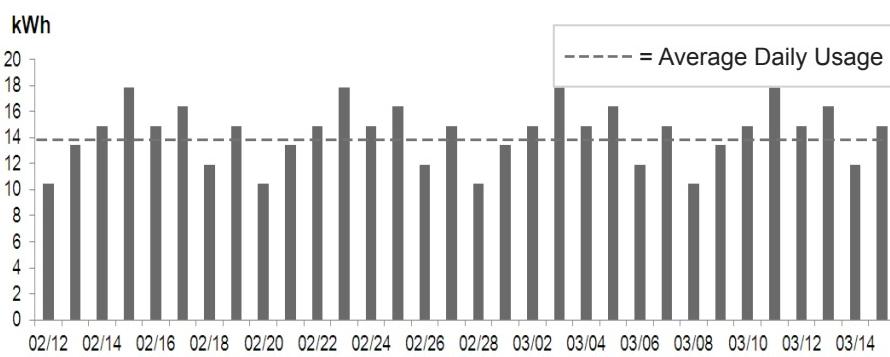
California Climate Dividend
{Jurisdiction} Utility Users' Tax (7.500%)

Total Adjustments

-\$32.05

-\$29.81
-2.24

Electric Usage This Period: 462.000000 kWh, 31 billing days



Service Information

Meter #	1098765432
Current Meter Reading	xx,xxx
Prior Meter Reading	xx,xxx
Total Usage	412.000000 kWh
Baseline Territory	X
Heat Source	Not Electric
Serial	F
Rotating Outage Block	5M

Additional Messages

[CA Climate Dividend language messaging under development by CCSE]



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 07/17/2012
Due Date: 08/07/2012

Details of [Bill Ready ESP] Electric Generation Charges

07/01/2012 - 07/09/2012

Service For: 1234 Main Street

Service Agreement ID: 9087654321 ESP Customer Number:00000000

07/01/2012 - 07/09/2012

Rate Schedule: RES E-1

GENERATION - TOTAL	412.00000 kWh @ \$0.06900	\$28.43
	Net Charges	

Energy Commission Tax	0.08
Energy Surcharge	0.12

[Bill Ready ESP] charges for clean, renewable energy to replace PG&E electric generation charges. PG&E still charges for delivering electricity to you. There are no new or increased charges. Questions? Call (888) 123-4567.

Total [ESP Name] Electric Generation Charges **\$28.63**

Service Information

Current Meter Reading	0
Prior Meter Reading	0
Difference	0
Meter Constant	1
Total Usage	412.000000 kWh

For questions regarding charges on this page, please contact:

[Bill Ready ESP]
1234 Corporate Parkway
Anytown, CA 12345
(888) 123-4567

Additional Messages



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 07/17/2012
Due Date: 08/07/2012

Details of Gas Charges

07/01/2012 - 07/09/2012 (9 billing days)

Service For: 1234 Main Street
Service ID: 9087654321
Rate Schedule: G1 X Residential Service

07/01/2012 - 07/09/2012

Your Tier Usage

1 ▾ 2

Tier 1 Allowance	5.31000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	5.310000	Therms	@ \$1.06355	\$5.65
Tier 2 Usage	19.721250	Therms	@ \$1.37459	27.11
Gas PPP Surcharge (\$0.08618/Therm)				2.15

Total Gas Charges

\$34.91

Service Information

Meter # 1234512345
Current Meter Reading x,xxx
Prior Meter Reading x,xxx
Difference xx
Multiplier x.xxxxx
Total Usage 25.031250 Therms
Baseline Territory X
Serial F

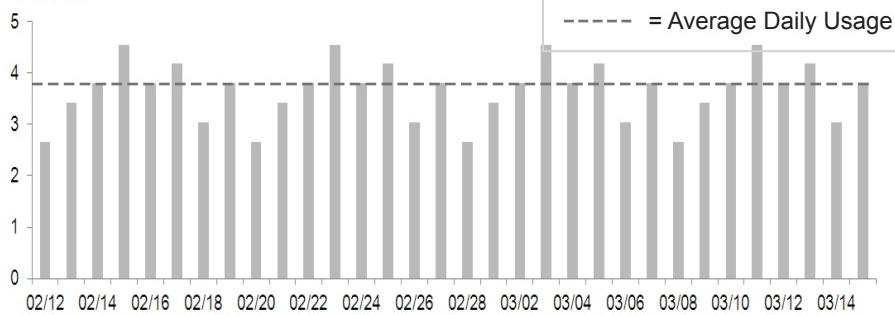
Gas Procurement Costs (\$/Therm)

mm/dd/yyyy – mm/dd/yyyy \$x.xxxxx
mm/dd/yyyy – mm/dd/yyyy \$x.xxxxx

Additional Messages

Gas Usage This Period: 119.329548 Therms, 31 billing days

Therms



Visit www.pge.com/myenergy for a detailed bill comparison.

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Attachment A3

**SAMPLE BILLS SHOWING PRESENTATION FOR
CLIMATE DIVIDEND: RESIDENTIAL - NEM**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: mm/dd/yyyy
 Due Date: mm/dd/yyyy

Service For:

Net Energy Metering Customer
 E7 Net Consumer - Charge TU
 GHG Climate Dividend
 1234 Main Street
 Anytown, CA 00000

Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 8-5
 General: 1-800-743-5000
 24 hours per day, 7 days per week
www.pge.com/MyEnergy

Local Office Address

705 P Street
 Fresno, CA 93760

Your Enrolled Programs

Net Energy Metering (NEM)

Your Account Summary

Amount Due on Previous Statement	\$43.54
Payment(s) Received Since Last Statement	-43.54
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$5.96
Electric Adjustments	-32.05
Current Gas Charges	37.00

Amount Due by xx/xx/2012

\$10.93



Current charges include a discount of \$29.81 for California Climate Dividend.

Your Net Energy Metering Account Summary

Total YTD NEM Energy Charges before taxes	\$1,871.42
Less YTD Minimum Charges	- 31.64
Estimated Taxes	2.56
Additional NEM Charges Due at True Up (mm/yy)	\$1,842.34

[text 1] Your YTD minimum charges are deducted from any outstanding charges and will be billed on your true up statement in addition to any electric monthly charges that month. Please see "Summary of Your True Up Period Charges" for more details.

Important Messages

For details of charges, taxes and surcharges, daily usage details from your SmartMeter, and additional payment options, you may access your account online at www.pge.com/MyEnergy. The California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income-qualified household. Applying is free, easy and confidential. To see if you qualify, please visit www.pge.com/care or call 1-866-743-2273.

Neighborhood payment centers

Did you know it's FREE to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

V V V M N O P Q R S T U V M N M M M M M u u Font FPO M M M M M M M



Account Number:

1023456789-0

Due Date:

0x/xx/2012

Total Amount Due:

\$22.46

Amount Enclosed:

\$

9184.2.9.743 2 SP 0.650



NET ENERGY METERING CUSTOMER
 ANYTOWN, CA 00000
 EXTRA ADDRESS LINE
 EXTRA LINE

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300



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Page 1 of 5
 Recycled Paper
 30% Post-Consumer Waste



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish)	1-800-660-6789
華語客戶服務 (Chinese)	1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)	1-800-298-8438
Business Customer Service	1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for each tier of usage.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$xx
Generation	x.xx
Transmission	x.xx
Distribution	x.xx
Public Purpose Programs	x.xx
Nuclear Decommissioning	x.xx
DWR Bond Charge	x.xx
Competition Transition Charges (CTC)	x.xx
Energy Cost Recovery Amount	x.xx
Taxes and Other	x.xx
Total Electric Charges	\$5.96

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Please do not mark in box.

Update My Information

Account number: 123456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Add this information

Phone # _____ Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page 21 of 89 Email: 1-800-743-5000. Please bring a copy of your bill with you.

Ways To Pay

- Online at www.pge.com
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

Summary of Your True Up Period Charges

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: E7 TB Residential Time-of-Use

NEM Energy Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Total Net Usage (kWh)	Total Net Energy Charges	Estimated Taxes	Total Energy Charges
08/29/2011	17	1,283	1,300	\$282.56	\$0.38	\$282.94
09/28/2011	-27	1,136	1,109	219.75	0.32	220.07
10/27/2011	72	1,174	1,246	285.65	0.36	286.01
11/29/2011	85	1,227	1,312	270.8	0.38	271.18
12/28/2011	102	1,262	1,364	297.05	0.40	297.45
01/27/2012	148	1,315	1,463	325.61	0.42	326.03
02/28/2012	-16	1,050	1,034	190.00	0.30	190.30
TOTAL YTD	381	8,447	8,828	\$1,871.42	\$2.56	\$1,873.98

[textaa] Differences in net usage may occur due to rounding

Electric Minimum Charges

Bill Period End Date	Minimum Charges
08/29/2011	\$4.58
09/28/2011	4.44
10/27/2011	4.29
11/29/2011	4.88
12/28/2011	4.29
01/27/2012	4.43
02/28/2012	4.73
TOTAL YTD	\$31.64

Explanation of Calculations

[text4] The NEM Energy Charges represents the balance for your net usage since the start of your true up period; these charges are calculated each month but are not billed until the end of the true up period. At the end of the true up period, you will be billed for any outstanding NEM Energy Charges minus the YTD Electric Minimum Charges. If your total cumulative energy charges are negative at the end of the true up period, the energy credit is zeroed out and not carried over to your next true up period. If your total net usage is negative at the end of your true up period, you may qualify for Net Surplus Compensation that will be reflected in your true up bill.

[text5] Based on your current NEM charges, the balance due at true up is:

Total YTD NEM Energy Charges before taxes	\$1,871.42
Less YTD Minimum Charges	- 31.64
<u>Estimated Taxes</u>	<u>2.56</u>
Additional NEM Charges Due at True Up	\$1,842.34

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges



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 Visit www.pge.com/nembilling for a detailed explanation of NEM billing
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Recycled Paper
 30% Post-Consumer Waste



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

Details of Electric Monthly Charges

01/27/2012 - 02/28/2012 (32 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: E7 TB Residential Time-of-Use

Enrolled Programs: Net Energy Metering (NEM)

01/27/2012 - 02/28/2012

Meter Charge	32 days @ \$0.03843/day	\$ 1.23
Minimum Charge ¹	32 days @ \$0.14784/day	4.73
{Jurisdiction} Utility Users' Tax (7.500%)		x.xx

Electric Monthly Charges

\$ 5.96

[Text 7] ¹The minimum daily charge is set by the CPUC approved tariff. Your electric minimum charges for this period are \$4.73 and will be deducted from your energy charges at true up if your annual energy charges exceed the minimum charges

Service Information

Meter #	1098765432
Net Usage	1,034.000000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	F
Rotating Outage Block	5M

Additional Messages





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: mm/dd/yyyy
 Due Date: mm/dd/yyyy

Details of NEM Energy Charges

01/27/2012 - 02/28/2012 (32 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: E7 TB Residential Time-of-Use

Enrolled Programs: Net Energy Metering (NEM)

12/22/2011 - 12/31/2011

Tier 1 Allowance	374.40 kWh (32 days @ 11.7 kWh/day)		
Tier 1 Net Usage			
Peak	-5.793000 kWh	@ \$ 0.11093	- \$ 0.64
Off Peak	380.193000 kWh	@ \$ 0.08262	31.41
Tier 2 Net Usage			
Peak	-1.738000 kWh	@ \$ 0.12909	- 0.22
Off Peak	114.058000 kWh	@ \$ 0.10078	11.49
Tier 3 Net Usage			
Peak	-4.055000 kWh	@ \$ 0.27824	- 1.13
Off Peak	266.135000 kWh	@ \$ 0.24995	66.52
Tier 4 Net Usage			
Peak	-4.414000 kWh	@ \$ 0.31824	- 1.40
Off Peak	289.614000 kWh	@ \$ 0.28994	83.97
Energy Commission Tax			0.30
{Jurisdiction} Utility Users' Tax (#.####%)			X.XX

Total NEM Energy Charges **\$190.30**

Your cumulative net energy metering balance will be reconciled on your True Up Anniversary (04/2012).

Adjustments

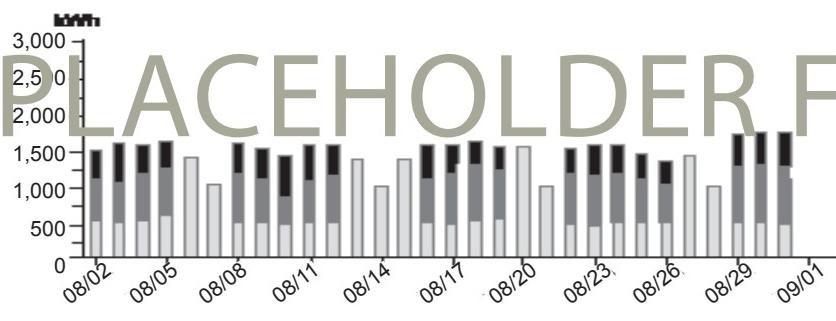
California Climate Dividend	\$29.81
{Jurisdiction} Utility Users' Tax (7.500%)	-2.24

Total Adjustments **-\$32.05**

Average Daily Usage (kWh/day)

Last Year	Last Period	Current Period
106.90	105.60	104.30

Electric Usage This Period: 1,059.xxxxxxxx kWh, 32 billing days



Service Information

Meter #	1098765432
Net Usage	1034.000000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	F
Rotating Outage Block	5M

Additional Messages

[CA Climate Dividend language messaging under development by CCSE]

	Usage	Energy Charges
Peak ¹	10.91%	\$ 11.11
Part Peak ²	13.52%	\$ 36.00
Off Peak ³	75.57%	\$ 147.57

¹Peak: 1:00 pm - 7:00 pm (M-F, May 1 - Oct 31)

²Part Peak: 10:00 am - 1:00 pm, 7:00 pm - 9:00 pm (M-F, May 1 - Oct 31), plus 5:00 pm - 8:00 pm (Sat and Sun); 5:00 pm - 8:00 pm (M-F, Nov 1 - Apr 30)

³Off Peak: All other times including Holidays



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Recycled Paper
30% Post-Consumer Waste

Attachment B

**SAMPLE BILL SHOWING PRESENTATION AND
LANGUAGE FOR SMALL BUSINESS REVENUE RETURN**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 12/15/2011
Due Date: 01/03/2011

Service For:

Small Commercial Customer
CA GHG Cap & Trade
1234 Corporate Parkway
Anywhere, CA 99999

Questions about your bill?

24 hours, 7 days/wk: 1-800-468-4743
Business Specialist Available:
M-F 7am-7:30pm, Sat 7am-4:30pm
www.pge.com/MyEnergy

Your Account Summary

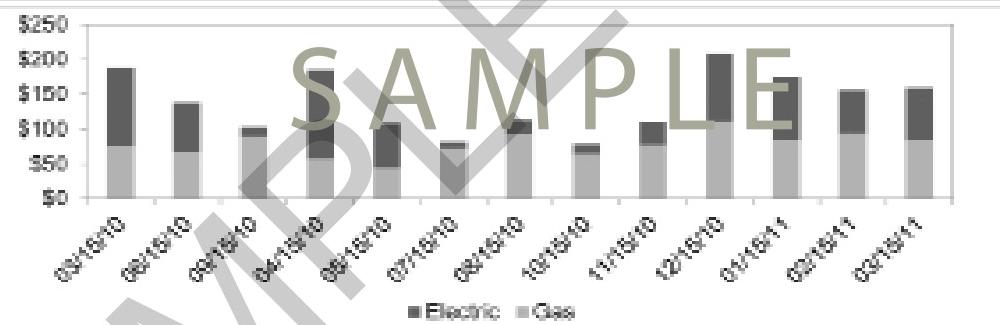
Amount Due on Previous Statement	\$143.52
Payment(s) Received Since Last Statement	-143.52
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$364.69
Current Gas Charges	208.11

Total Amount Due by 01/03/2011 **\$572.80**

Local Office Address

1918 H St
Bakersfield, CA 93301

Monthly Billing History



Visit www.pge.com/MyEnergy for a detailed bill comparison.

Important Messages

Optional rates are available to many customers and may lower your PG&E bills. To find out if you have options available, please call 1-800-468-4743. The back of this bill has other important messages.

For all of your account, billing and service needs, please contact our Business Customer Service Center at 1-800-468-4743.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

V V V M N O P Q R S T U V M N M M M M M u u Font FPO M M M M M M u u



Account Number:
1023456789-0

Due Date:
01/03/2011

Total Amount Due:
\$572.80

Amount Enclosed:

\$

9184.2.9.743 2 SP 0.650

SMALL COMMERCIAL CUSTOMER
1234 MAIN STREET
ANYTOWN, CA 00000
EXTRA ADDRESS LINE
EXTRA LINE

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page 1 of 4

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Recycled Paper
30% Post-Consumer Waste



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 12/15/2011
Due Date: 01/03/2011

Details of Electric Charges

11/16/2011 - 12/14/2011 (29 billing days)

Service For: 1234 Corporate Parkway
Service Agreement ID: 9087654322
Rate Schedule: A1 Small General Service

11/16/2011 – 12/14/2011

Energy Charges	3,024.000000	kWh	@	\$x.xxxxx	\$454.53
CA Climate Credit					-90.72
Energy Commission Tax					0.88

Total Electric Charges

\$364.69

Service Information

Meter #	1008677267
Total Usage	3,024.000000 kWh
Serial	S
Rotating Outage Block	50

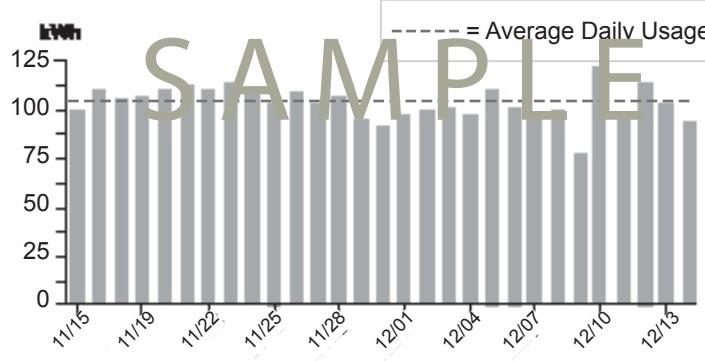
Additional Messages

Your bill includes a credit as a result of California's efforts to reduce carbon pollution and slow climate change. Find out how your business can invest your credit to save energy, reduce costs, and cut pollution at CAclimatecredit.org.

Average Daily Usage (kWh/day)

Last Year	Last Period	Current Period
106.9	105.6	104.3

Electric Usage This Period: 3,024.000000 kWh, 29 billing days





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 12/15/2011
Due Date: 01/03/2011

Details of Gas Charges

11/16/2011 - 12/14/2011 (29 billing days)

Service For: 1234 Corporate Parkway
 Service Agreement ID: 9087654325
 Rate Schedule: GNR1 Gas Service to Small Commercial Customers

11/16/2011 - 11/30/2011

Customer Charge	15	days	@ \$0.52106	\$ 7.82
Gas Charges				
First 4,000 Therms/month	109.137931	Therms	@ \$0.85885	xx.xx
> 4,000 Therms/month	x.xxxxxx	Therms	@ \$0.xxxxxx	xx.xx
Gas PPP Surcharge (\$ 0.08400/Therm)				5.53

12/01/2011 - 12/14/2011

Customer Charge	14	days	@ \$0.52106	\$ 7.29
Gas Charges				
First 4,000 Therms/month	101.862069	Therms	@ \$0.85885	xx.xx
> 4,000 Therms/month	x.xxxxxx	Therms	@ \$0.xxxxxx	xx.xx
Gas PPP Surcharge (\$ 0.05078/Therm)				5.18

Total Gas Charges

\$208.11

Service Information

Meter #	1234512345
Current Meter Reading	3,942
Prior Meter Reading	3,734
Difference	208
Multiplier	1.014943
Total Usage	x,xxx.xxxxxx Therms
Serial	F

Gas Procurement Costs (\$/Therm)

11/16/2011 – 11/30/2011	\$0.48902
12/01/2011 – 12/14/2011	\$0.49963

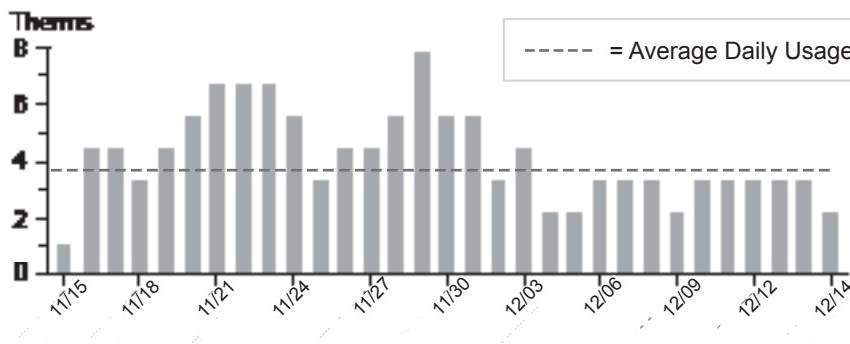
Additional Messages

Customer Charge is based on the Highest Average Daily Usage within the last 12 months (xx.x Therms per day, during the billing period ending mm/dd/yyyy)

Average Daily Usage (Therms/day)

Last Year	Last Period	Current Period
x.x	x.x	x.x

Gas Usage This Period: x,xxx.xxxxxx, 29 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.

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**PG&E Gas and Electric
Advice Filing List
General Order 96-B, Section IV**

1st Light Energy	Douglass & Liddell	OnGrid Solar
AT&T	Downey & Brand	Pacific Gas and Electric Company
Alcantar & Kahl LLP	Ellison Schneider & Harris LLP	Praxair
Anderson & Poole	G. A. Krause & Assoc.	Regulatory & Cogeneration Service, Inc.
BART	GenOn Energy Inc.	SCD Energy Solutions
Barkovich & Yap, Inc.	GenOn Energy, Inc.	SCE
Bartle Wells Associates	Goodin, MacBride, Squeri, Schlotz & Ritchie	SDG&E and SoCalGas
Braun Blasing McLaughlin, P.C.	Green Power Institute	SPURR
CENERGY POWER	Hanna & Morton	San Francisco Public Utilities Commission
California Cotton Ginners & Growers Assn	In House Energy	Seattle City Light
California Energy Commission	International Power Technology	Sempra Utilities
California Public Utilities Commission	Intestate Gas Services, Inc.	Slice-Energy
California State Association of Counties	K&L Gates LLP	SoCalGas
Calpine	Kelly Group	Southern California Edison Company
Casner, Steve	Linde	Spark Energy
Center for Biological Diversity	Los Angeles Dept of Water & Power	Sun Light & Power
City of Palo Alto	MRW & Associates	Sunshine Design
City of San Jose	Manatt Phelps Phillips	Tecogen, Inc.
Clean Power	Marin Energy Authority	Tiger Natural Gas, Inc.
Coast Economic Consulting	McKenna Long & Aldridge LLP	TransCanada
Commercial Energy	McKenzie & Associates	Utility Cost Management
County of Tehama - Department of Public Works	Modesto Irrigation District	Utility Power Solutions
Crossborder Energy	Morgan Stanley	Utility Specialists
Davis Wright Tremaine LLP	NLine Energy, Inc.	Verizon
Day Carter Murphy	NRG Solar	Water and Energy Consulting
Defense Energy Support Center	Nexant, Inc.	Wellhead Electric Company
Dept of General Services	North America Power Partners	Western Manufactured Housing Communities Association (WMA)
Division of Ratepayer Advocates	Occidental Energy Marketing, Inc.	

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



January 29, 2015

Advice Letter 4318-E/E-A/E-B

Meredith Allen
Senior Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Subject: Submittal of Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance with Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611 and Supplemental Filings

Dear Ms. Allen:

Advice Letter 4318-E/E-A/E-B are effective March 5, 2014.

Sincerely,

A handwritten signature in black ink that reads "Edward Randolph".

Edward Randolph
Director, Energy Division

Brian K. Cherry
Vice President
Regulatory Relations

Pacific Gas and Electric Company
77 Beale St., Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Fax: 415.973.7226

February 3, 2014

Advice 4318-E-A
(Pacific Gas and Electric Company ID U 39 E)

Public Utilities Commission of the State of California

Subject: **Supplemental: Additional Information to PG&E's Advice Letter 4318-E to Update Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance With Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611**

Purpose

In compliance with Ordering Paragraph (OP) 6 of Resolution E-4611 (Resolution), the Administrative Law Judge's (ALJ) Ruling Providing Clarification on Customer Outreach Activities Pursuant to Resolution E-4611 (Clarification Ruling), and Paul Clanon's letter granting an extension of time to the utilities for the submittal of California Climate Credit sample bills, Pacific Gas and Electric Company (PG&E) submits this Supplemental Filing to the Tier 1 Advice Letter 4318-E to provide the California Public Utilities Commission (CPUC or Commission) with the following items as recommended by Energy Division Staff:

1. **Attachment A:** PG&E sample bill showing the bill messaging and presentation for a Residential CARE customer receiving the semi-annual California Climate Credit in April, 2014.
2. **Attachment B:** PG&E sample bill showing the bill messaging and presentation for a Residential CARE customer that may receive a carryover credit if the April California Climate Credit causes the bill to become a credit balance.
3. **Attachment C:** PG&E sample bill showing the bill messaging and presentation for a Residential Community Choice Aggregation (CCA) customer receiving the semi-annual California Climate Credit in April, 2014.
4. **Attachment D:** PG&E sample bill showing the bill messaging and presentation for a Small Business customer receiving the monthly California Climate Credit in May, 2014.

5. **Attachment E:** Treatment of E-billed customers and Translations for PG&E's small business and residential customers receiving the California Climate Credit.
6. **Attachment F:** Guidance by the Energy Division to PG&E on January 29, 2014 via email correspondence providing instructions for what to include in the sample bills contained within this Supplemental Filing.

Background

On October 17, 2013, the Commission approved Resolution E-4611, which denies the request of PG&E, Southern California Edison (SCE) and San Diego Gas & Electric (SDG&E) to develop and administer a customer outreach and education program for 2013 as requested in Advice Letters PG&E 4203-E, SDG&E 2465-E, and SCE 2864-E. Instead, the Resolution orders that PG&E, SCE and SDG&E consign their 2013 outreach and education budgets as authorized in Decision (D.) 12-12-033 to the California Center for Sustainable Energy (CCSE) to develop and administer a competitively neutral, statewide outreach and education program.

OP 6 of Resolution E-4611 required that the utilities provide sample bills showing presentation of the semi-annual residential California Climate Credit¹ via Tier 1 Advice Letter, no later than 30 days following approval of the Resolution. Subsequent to the Consolidated Outreach Application (A.) 13-08-026 Proceeding Prehearing Conference, ALJ Semcer issued a Clarification Ruling on November 15, 2013, requiring utilities to also provide sample bills showing the presentation and language for the monthly small business California Climate Credit in their Tier 1 Advice Letters.

On November 15, 2013, Executive Director Paul Clanon granted an extension of time until February 3, 2014 to the investor-owned utilities (IOUs) to submit sample bills with California Climate Credit messaging for residential customers since CCSE had not completed the final language to be included on residential bills in 2013. In Mr. Clanon's letter, he directed the IOUs to file Tier 1 Advice Letters providing the final language and presentation of the California Climate Credit for small business customers, and the final presentation with placeholder language of the California Climate Credit for residential customers. PG&E filed Advice Letter (AL) 4318-E on November 18, 2013, in compliance with this directive from the Energy Division. On December 18, 2013 the Energy Division suspended AL 4318-E.

On January 17, 2014 Energy Division Staff directed the IOUs to file supplements to SDG&E AL 2537-E, SCE AL 2967-E, and PG&E AL 4318-E instead of filing new advice letters. The guidance for the supplemental advice filing was provided to PG&E on

¹ Decision 14-01-012 authorized the Energy Division to change the name of the residential semi-annual Climate Credit from the California Climate Dividend to another name. On January 24, 2014, the Energy Division issued a letter formally changing the name to the California Climate Credit.

January 29, 2014, and is included as Attachment F for reference only. This supplemental advice filing provides the Energy Division with the sample bills and other outreach implementation information in Attachments A-E as requested.

The filing would not increase any current rate or charge, cause the withdrawal of service or conflict with any rate schedule or rule.

Protests

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, facsimile or E-mail, no later than February 24, 2014, which is 21 days² after the date of this filing. Protests must be submitted to:

CPUC Energy Division
ED Tariff Unit
505 Van Ness Avenue, 4th Floor
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Brian K. Cherry
Vice President, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-7226
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal

² The 20-day protest period concludes on a weekend. PG&E is hereby moving this date to the following business day.

address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this Tier 1 advice filing become effective on regular notice, **March 5, 2014**, which is 30 calendar days after the date of filing.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for R.11-03-012. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs>



Vice President, Regulatory Relations

- Attachment A: PG&E sample bill showing the bill messaging and presentation for a Residential CARE customer receiving the semi-annual California Climate Credit in April, 2014.
- Attachment B: PG&E sample bill showing the bill messaging and presentation for a Residential CARE customer that may receive a carryover credit if the April California Climate Credit causes the bill to become a credit balance.
- Attachment C: PG&E sample bill showing the bill messaging and presentation for a Residential Community Choice Aggregator (CCA) customer receiving the semi-annual California Climate Credit in April, 2014.
- Attachment D: PG&E sample bill showing the bill messaging and presentation for a Small Business customer receiving the monthly California Climate Credit in May, 2014.
- Attachment E: Treatment of E-billed customers and Translations for PG&E's small business and residential customers receiving the California Climate Credit.
- Attachment F: Guidance by the Energy Division to PG&E on January 29, 2014 via email correspondence providing instructions for what to include in the sample bills contained within this Supplemental Filing.

cc: Service List R.11-03-012

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 E)**

Utility type: Contact Person: Kingsley Cheng

ELC GAS Phone #: (415) 973-5265

PLC HEAT WATER E-mail: k2c0@pge.com and PGETariffs@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **4318-E-A**

Tier: **1**

Subject of AL: **Supplemental: Additional Information to PG&E's Advice Letter 4318 E to Update Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance With Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611**

Keywords (choose from CPUC listing): Compliance

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: Resolution E-4611

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: _____

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information:

Resolution Required? Yes No

Requested effective date: March 5, 2014

No. of tariff sheets: N/A

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 21 days¹ after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission

Energy Division

EDTariffUnit

505 Van Ness Ave., 4th Flr.

San Francisco, CA 94102

E-mail: EDTariffUnit@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Brian K. Cherry

Vice President, Regulatory Relations

77 Beale Street, Mail Code B10C

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

¹ The 20-day protest period concludes on a weekend. PG&E is hereby moving this date to the following business day.

Attachment A

**PG&E sample bill showing the bill messaging and presentation
for a Residential CARE customer receiving the semi-annual
California Climate Credit in April, 2014**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/15/2014
Due Date: 05/04/2014

Service For:

Residential FS GHG Climate Credit
 1234 MAIN ST
 EXTRA ADDRESS LINE
 ANYTOWN, CA 00000

Questions about your bill?

24 hours per day, 7 days per week
 Phone: 1-800-743-5000

Local Office Address Questions

750 Lindaro St Ste 160
 San Rafael, CA 94901

Your Enrolled Programs

CARE Discount

Your Account Summary

Amount Due on Previous Statement	\$143.52
Payment(s) Received Since Last Statement	-\$143.52
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$16.56
Electric Adjustments	-31.50
Current Gas Charges	7.12

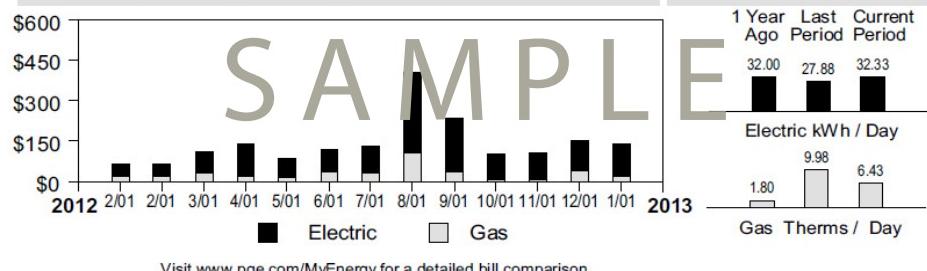
Total Amount Due by 05/04/2014

-\$7.82



Current charges include a discount of \$38.56 for CARE and California Climate Credit

Monthly Billing History



Visit www.pge.com/MyEnergy for a detailed bill comparison

Important Messages

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Your gas is billed on a multifamily rate. The number of residential dwelling units for your account is shown under the gas rate schedule entry on your statement. If this is not correct, please call us at 1-800-743-5000.

Continued on page 5

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

V V V M N O P Q R S T U V M N M M M M M u u Font FPO M M M M M M u u



Account Number:
1023456789-0

Due Date:
05/04/2014

Total Amount Due:
-\$7.82

Amount Enclosed:

\$

9184.2.9.743 2 SP 0.650



RESIDENTIAL FS GHG CLIMATE DIVIDEND
 1234 MAIN STREET
 ANYTOWN, CA 00000
 EXTRA ADDRESS LINE
 EXTRA LINE

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300

Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05

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Page 5
 Recycled Paper
 30% Post-Consumer Waste



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/15/2014
Due Date: 05/04/2014

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438

Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TYY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$ x.xx
Generation	x.xx
Transmission	x.xx
Distribution	x.xx
Public Purpose Programs	x.xx
Nuclear Decommissioning	x.xx
DWR Bond Charge	x.xx
Competition Transition Charges (CTC)	x.xx
Energy Cost Recovery Amount	x.xx
Taxes and Other	x.xx
Total Electric Charges	\$ 16.56

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2013 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Update My Information

Account number: 123456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Add this information

Phone # _____ Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page 38 of 89 Email: 1-800-743-5000. Please bring a copy of your bill with you.

Ways To Pay

- Online at www.pge.com
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/15/2014
Due Date: 05/04/2014

Details of Electric Charges

03/14/2014 - 04/14/2014 (31 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: E1 TH [Rate Schedule Description]

Enrolled Programs: CARE (Renew by mm/dd/yyyy)

03/14/2014 - 04/14/2014	Your Tier Usage	1	2	3	4
-------------------------	-----------------	---	---	---	---

Tier 1 Allowance	229.80 kWh	(## days x #.# kWh/day)			
Tier 1 Usage	189.000000 kWh	@ \$0.12845	\$24.28		
CARE Discount			-8.56		
Energy Commission Tax			0.05		
{Jurisdiction} Utility Users Tax (5.000%)			0.79		

Total Electric Charges **\$16.56**

Adjustments

California Climate Credit	-\$30.00
{Jurisdiction} Utility Users' Tax (5.000%)	-1.50

Total Adjustments **-\$31.50**

Service Information

Meter #	1098765432
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Total Usage	xxx.xxxxxx kWh
Baseline Territory	T
Heat Source	Electric
Serial	F
Rotating Outage Block	5M

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

06/14/2012 – 07/14/2012

Tier 1 0.08316

Tier 2 0.09563

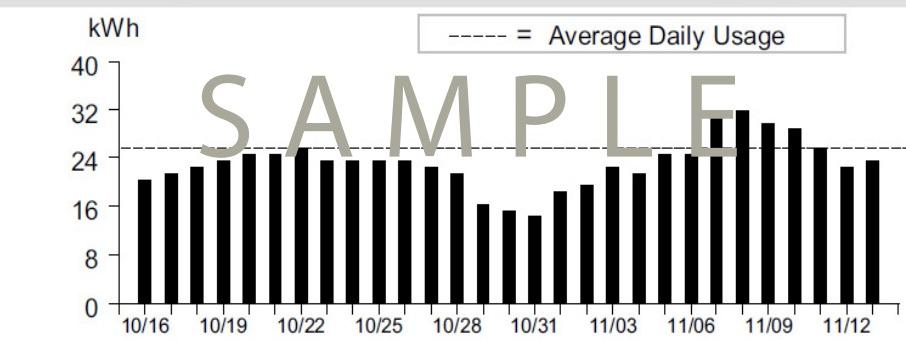
Tiers 3-4 0.12474

Additional Messages

California Climate Credit – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

This is an estimated bill We were not able to read the meter(s) due to insufficient billing information. As a result, we estimated your energy usage for this bill. We are currently reviewing your PG&E account to determine your correct energy usage. Please call **1-800-743-5000** if you would like more information, or have any questions.

Electric Usage This Period: 730.283280 kWh, 29 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.

Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page 39 of 86



Recycled Paper
30% Post-Consumer Waste



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/15/2014
Due Date: 05/04/2014

Details of Gas Charges

03/14/2014 - 04/14/2014 (31 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: G1 T [Rate Description]

Enrolled Programs: CARE (Renew by mm/dd/yyyy)

03/14/2014 - 03/30/2014

Your Tier Usage

▼

1

2

Tier 1 Allowance	11.73000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	4.533330	Therms	@ \$1.02399	\$4.64
CARE Discount				-0.93
Gas PPP Surcharge (\$0.05651/Therm)				0.26

04/01/2014 - 04/14/2014

Your Tier Usage

▼

1

2

Tier 1 Allowance	8.97000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	3.466670	Therms	@ \$1.06335	\$3.69
CARE Discount				-0.74
Gas PPP Surcharge (\$0.05651/Therm)				0.20

Total Gas Charges **\$7.12**

Service Information

Meter #	1234512345
Current Meter Reading	x.xxx
Prior Meter Reading	x.xxx
Difference	x
Multiplier	x.xxxxxx
Total Usage	x.xxxxxx Therms
Baseline Territory	T
Serial	F

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

03/14/2014 – 03/30/2014

Tier 1 0.81854

Tier 2 1.06754

04/01/2014 – 04/14/2014

Tier 1 0.85003

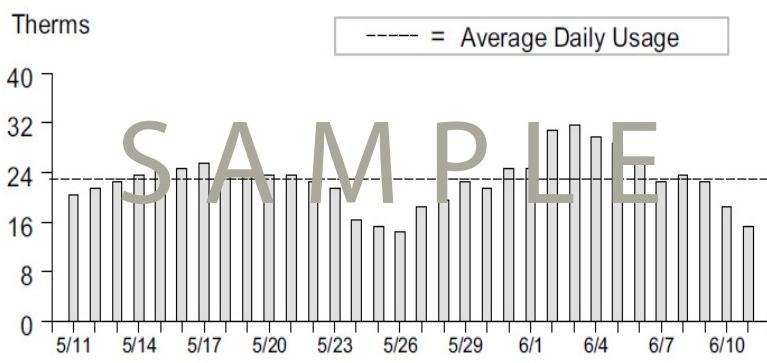
Tier 2 1.09902

Gas Procurement Costs (\$/Therm)

03/14/2014 – 03/30/2014	\$0.50527
04/01/2014 – 04/14/2014	\$0.54463

Additional Messages

Gas Usage This Period: 730.283280 Therms, 32 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 04/15/2014
Due Date: 05/04/2014

Important Messages (continued from page 1)

Your gas is billed on a rate for either a single-family home or common-use area of a multi-family complex. If this is not correct, please call us at 1-800-743-5000.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, stay away, call **9-1-1** and then PG&E at **1-800-743-5000**.

Planning a digging project? Pipeline accidents and damage occur most often from digging. Always call Underground Service Alert, a free service, by dialing 811 at least two working days before you dig—even in your own yard.

Digging can still damage customer-owned pipelines since they are not located by calling 811. A plumber or licensed contractor can help you locate customer-owned pipelines. Be sure to maintain records of their location for future work. You can learn more about gas pipeline safety by visiting pge.com/safety.

Need to schedule a service visit? For your convenience, we offer four hour appointment windows. Call us at **1-800-743-5000** to schedule a service visit.

Moving? Please call us at **1-800-743-5000** to notify us of your new mailing address.

Attachment B

**PG&E sample bill showing the bill messaging and presentation
for a Residential CARE customer that may receive a carryover
credit if the April California Climate Credit causes the bill to
become a credit balance**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 05/15/2014
Due Date: 06/04/2014

Service For:

Residential FS GHG Climate Credit
 Carryover Message
 EXTRA ADDRESS LINE
 ANYTOWN, CA 00000

Questions about your bill?

24 hours per day, 7 days per week
 Phone: 1-800-743-5000

Local Office Address Questions

750 Lindaro St Ste 160
 San Rafael, CA 94901

Your Enrolled Programs

CARE Discount

Your Account Summary

Amount Due on Previous Statement	-\$7.82
Payment(s) Received Since Last Statement	0.00
Previous Unpaid Balance	-\$7.82
Current Electric Charges	\$16.56
Current Gas Charges	7.12

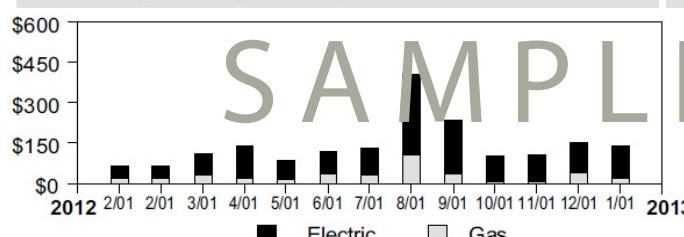
Total Amount Due by 06/04/2014

\$15.86

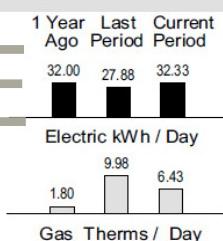


Current charges include a discount of \$10.23 for CARE

Monthly Billing History



Daily Usage Comparison



Visit www.pge.com/MyEnergy for a detailed bill comparison

Important Messages

Your gas is billed on a multifamily rate. The number of residential dwelling units for your account is shown under the gas rate schedule entry on your statement. If this is not correct, please call us at 1-800-743-5000.

Continued on page 5

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

V V V M N O P Q R S T U V M N M M M M M u u Font FPO M M M M M M u u



Account Number:
1023456789-0

Due Date:
06/04/2014

Total Amount Due:
\$15.86

Amount Enclosed:
\$

9184.2.9.743 2 SP 0.650



RESIDENTIAL FS GHG CLIMATE DIVIDEND
 1234 MAIN STREET
 ANYTOWN, CA 00000
 EXTRA ADDRESS LINE
 EXTRA LINE

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300

Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page 5 of 86



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 05/15/2014
Due Date: 06/04/2014

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789
 華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
 Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TYY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$ x.xx
Generation	x.xx
Transmission	x.xx
Distribution	x.xx
Public Purpose Programs	x.xx
Nuclear Decommissioning	x.xx
DWR Bond Charge	x.xx
Competition Transition Charges (CTC)	x.xx
Energy Cost Recovery Amount	x.xx
Taxes and Other	x.xx
Total Electric Charges	\$ 16.56

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2013 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Update My Information

Account number: 123456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Add this information

Phone # _____ Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page 44 of 89 Email: 1-800-743-5000. Please bring a copy of your bill with you.

Ways To Pay

- Online at www.pge.com
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 05/15/2014
Due Date: 06/04/2014

Details of Electric Charges

04/14/2014 - 05/14/2014 (31 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: E1 TH [Rate Schedule Description]

Enrolled Programs: CARE (Renew by mm/dd/yyyy)

04/14/2014 - 05/14/2014		Your Tier Usage	1	2	3	4
Tier 1 Allowance	229.80 kWh	(## days x #.# kWh/day)				
Tier 1 Usage	189.000000 kWh	@ \$0.12845		\$24.28		
CARE Discount			-8.56			
Energy Commission Tax {Jurisdiction} Utility Users Tax (5.000%)			0.05			
Total Electric Charges			\$16.56			

Service Information

Meter #	1098765432
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Total Usage	xxx.xxxxxx kWh
Baseline Territory	T
Heat Source	Electric
Serial	F
Rotating Outage Block	5M

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

04/14/2012 – 05/14/2012

Tier 1 0.08316

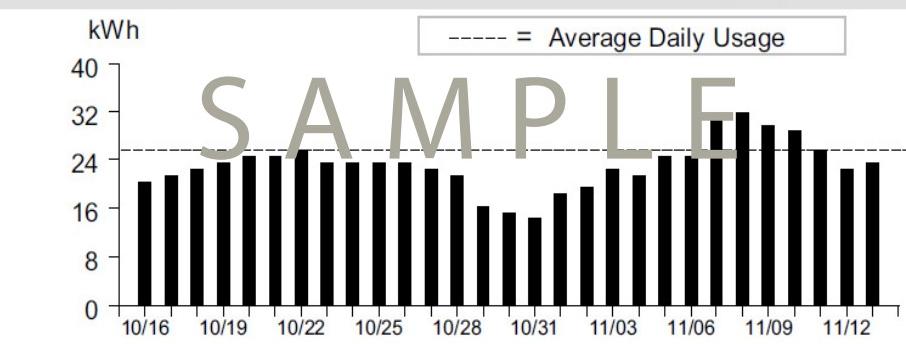
Tier 2 0.09563

Tiers 3-4 0.12474

Additional Messages

Your electricity bill for this month reflects a credit amount from your last bill, which may be due in part to the California Climate Credit included in the "Adjustments" section of last month's electricity bill.

Electric Usage This Period: 730.283280 kWh, 29 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 05/15/2014
Due Date: 06/04/2014

Details of Gas Charges

04/14/2014 - 05/14/2014 (31 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: G1 T [Rate Description]

Enrolled Programs: CARE (Renew by mm/dd/yyyy)

04/14/2014 - 04/30/2014

Your Tier Usage

▼

1

2

Tier 1 Allowance	11.73000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	4.533330	Therms	@ \$1.02399	\$4.64
CARE Discount				-0.93
Gas PPP Surcharge (\$0.05651/Therm)				0.26

05/01/2014 - 05/14/2014

Your Tier Usage

▼

1

2

Tier 1 Allowance	8.97000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	3.466670	Therms	@ \$1.06335	\$3.69
CARE Discount				-0.74
Gas PPP Surcharge (\$0.05651/Therm)				0.20

Total Gas Charges **\$7.12**

Service Information

Meter #	1234512345
Current Meter Reading	x.xxx
Prior Meter Reading	x.xxx
Difference	x
Multiplier	x.xxxxxx
Total Usage	x.xxxxxx Therms
Baseline Territory	T
Serial	F

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

04/14/2014 – 04/30/2014

Tier 1 0.81854

Tier 2 1.06754

05/01/2014 – 05/14/2014

Tier 1 0.85003

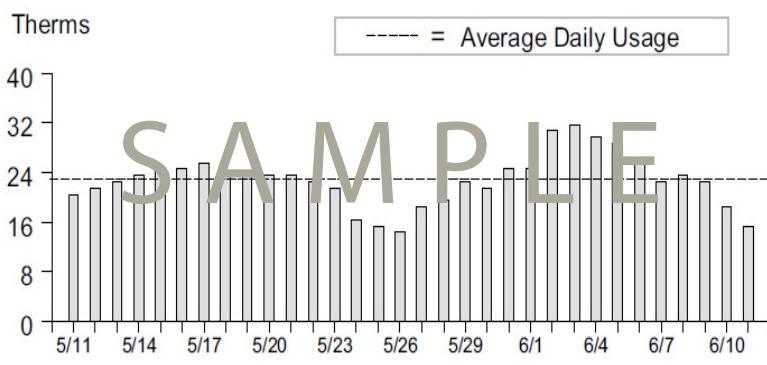
Tier 2 1.09902

Gas Procurement Costs (\$/Therm)

04/14/2014 – 04/30/2014	\$0.50527
05/01/2014 – 05/14/2014	\$0.54463

Additional Messages

Gas Usage This Period: 730.283280 Therms, 32 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 05/15/2014
Due Date: 06/04/2014

Important Messages (continued from page 1)

Your gas is billed on a rate for either a single-family home or common-use area of a multi-family complex. If this is not correct, please call us at 1-800-743-5000.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, stay away, call **9-1-1** and then PG&E at **1-800-743-5000**.

Planning a digging project? Pipeline accidents and damage occur most often from digging. Always call Underground Service Alert, a free service, by dialing 811 at least two working days before you dig—even in your own yard.

Digging can still damage customer-owned pipelines since they are not located by calling 811. A plumber or licensed contractor can help you locate customer-owned pipelines. Be sure to maintain records of their location for future work. You can learn more about gas pipeline safety by visiting pge.com/safety.

Need to schedule a service visit? For your convenience, we offer four hour appointment windows. Call us at **1-800-743-5000** to schedule a service visit.

Moving? Please call us at **1-800-743-5000** to notify us of your new mailing address.

Attachment C

**PG&E sample bill showing the bill messaging and presentation
for a Residential Community Choice Aggregation (CCA)
customer receiving the semi-annual California Climate Credit
in April, 2014**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Service For:

Residential Customer-CCA
 GHG Climate Credit - CARE
 1234 MAIN STREET
 Extra Address Line

Your Account Summary

Amount Due on Previous Statement	\$404.99
Payment(s) Received Since Last Statement	<u>-404.99</u>
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$3.62
MCE Electric Generation Charges	23.04
Electric Adjustments	-32.05
Current Gas Charges	34.91

Questions about your bill?

24 hours per day, 7 days per week
 Phone: 1-866-743-0335
www.pge.com/MyEnergy

Total Amount Due by 05/16/2014 **\$29.52**



Current charges include a discount of \$43.97 for CARE and California Climate Credit.

Local Office Address

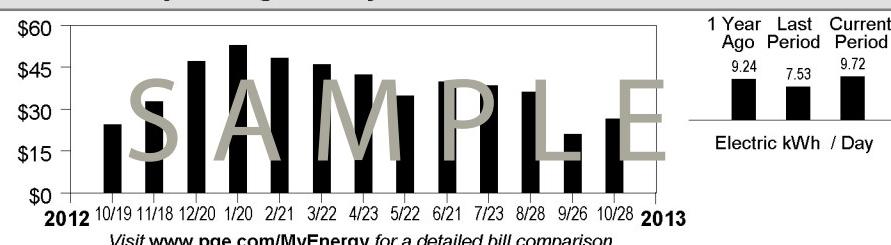
1100 S 27TH ST
 RICHMOND, CA 94804

Your Enrolled Programs

CARE Discount

Electric Monthly Billing History

Daily Usage Comparison



Important Messages

Your charges on this page are separated into delivery charges from PG&E and generation or procurement charges from an energy provider other than PG&E. These two charges are for different services and are not duplicate charges.

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Continued on page 6

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

999010234567890000000473000000902



Account Number:
1023456789-0

Due Date:
05/16/2014

Total Amount Due:
\$29.52

Amount Enclosed:

JOHN DOE
 1234 MAIN STREET
 ANYWHERE, CA 00000

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789
 華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
 Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TYY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$ 6.60
Transmission	4.77
Distribution	0.38
Public Purpose Programs	1.71
Nuclear Decommissioning	0.14
Competition Transition Charges (CTC)	1.08
Energy Cost Recovery Amount	-0.05
PCIA	1.71
Taxes and Other	0.48
Total Electric Charges	\$ 3.62

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2013 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Change My Billing Contact Information

Account number: 123456789-0

First name _____ Last name _____

Address _____ Apt.# _____

City _____ State _____ ZIP code _____

Phone _____ Email _____

Ways To Pay

- Online at www.pge.com
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Details of PG&E Electric Delivery Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9876543210

Rate Schedule: E1 T Residential Service

Enrolled Programs: CARE (Renew by 06/26/2014)



03/20/2014 - 03/30/2014

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	100.10	kWh	(11 days x 9.1 kWh/day)	
Tier 1 Usage	100.100000	kWh	@ \$0.13230	\$13.24
Tier 2 Usage	6.865520	kWh	@ \$0.15040	1.03
CARE Discount				-5.30
Generation Credit				-8.43
Power Charge Indifference Adjustment				0.65
Franchise Fee Surcharge				0.06
Richmond Utility Users' Tax (10.000%)				0.12



04/01/2014 - 04/18/2014

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	163.80	kWh	(18 days x 9.1 kWh/day)	
Tier 1 Usage	163.800000	kWh	@ \$0.13230	\$21.67
Tier 2 Usage	11.234480	kWh	@ \$0.15040	1.69
CARE Discount				-8.67
Generation Credit				-13.80
Power Charge Indifference Adjustment				1.06
Franchise Fee Surcharge				0.10
Richmond Utility Users' Tax (10.000%)				0.20

Total PG&E Electric Delivery Charges **\$3.62**

2013 Vintaged Power Charge Indifference Adjustment

Service Information

Meter #	1098765432
Current Meter Reading	14,731
Prior Meter Reading	14,449
Total Usage	282.000000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	X
Rotating Outage Block	50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

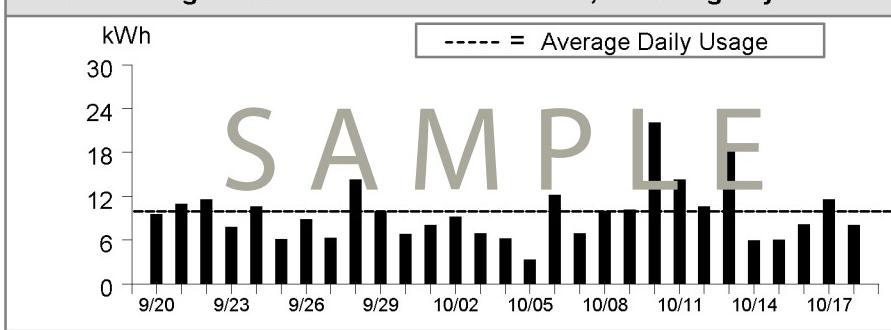
03/20/2014 - 03/30/2014

Tier 1	0.08316
Tier 2	0.09563
Tiers 3-4	0.13974

04/01/2014 - 04/18/2014

Tier 1	0.08316
Tier 2	0.09563
Tiers 3-4	0.13974

Electric Usage This Period: 282.000000 kWh, 29 billing days





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 04/18/2014
Due Date: 05/16/2014

Details of MCE Electric Generation Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9876543210 ESP Customer Number: 9876543210

03/20/2014 - 04/18/2014

Rate Schedule: RES-1

GENERATION - TOTAL	282.000000 kWh @ \$0.07400	\$20.87
	Net Charges	20.87
MCE's charges for clean, renewable energy replace PGE's electric generation charges. PGE still charges for delivering electricity. There are no duplicate electric charges. Questions? Call 1-888-632-3674 or visit mceCleanEnergy.com		
Local Utility Users Tax		2.09
Energy Surcharge		0.08

Total MCE Electric Generation Charges **\$23.04**

Adjustments

California Climate Credit	-\$30.00
{Jurisdiction} Utility Users' Tax (10.000%)	-3.00

Total Adjustments **-\$33.00**

Service Information

Total Usage 282.000000 kWh

For questions regarding charges on this page, please contact:

MCE
781 LINCOLN AVE STE 320
SAN RAFAEL CA 94901
1-888-632-3674
www.mceCleanEnergy.com

Additional Messages

For questions regarding your charges on this page, please contact your Third Party Energy Service Provider.

California Climate Credit – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Details of Gas Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service ID: 9087654321

Rate Schedule: G1 X Residential Service

03/20/2014 - 04/18/2014

Your Tier Usage

1

2

Tier 1 Allowance	5.31000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	5.310000	Therms	@ \$1.06355	\$5.65
Tier 2 Usage	19.721250	Therms	@ \$1.37459	27.11
Gas PPP Surcharge (\$0.08618/Therm)				2.15

Total Gas Charges **\$34.91**

Service Information

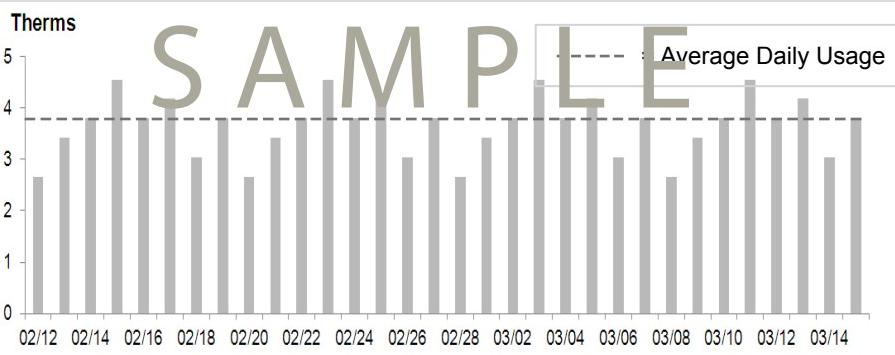
Meter #	1234512345
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Difference	xx
Multiplier	x.xxxxx
Total Usage	25.031250 Therms
Baseline Territory	X
Serial	F

Gas Procurement Costs (\$/Therm)

mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx
mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx

Additional Messages

Gas Usage This Period: 119.329548 Therms, 31 billing days





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 04/18/2014
Due Date: 05/16/2014

Important Messages (continued from page 1)

Your gas is billed on a rate for either a single-family home or common-use area of a multi-family complex. If this is not correct, please call us at 1-800-743-5000.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, stay away, call **9-1-1** and then PG&E at **1-800-743-5000**.

Planning a digging project? Pipeline accidents and damage occur most often from digging. Always call Underground Service Alert, a free service, by dialing 811 at least two working days before you dig—even in your own yard.

Digging can still damage customer-owned pipelines since they are not located by calling 811. A plumber or licensed contractor can help you locate customer-owned pipelines. Be sure to maintain records of their location for future work. You can learn more about gas pipeline safety by visiting pge.com/safety.

Need to schedule a service visit? For your convenience, we offer four hour appointment windows. Call us at **1-800-743-5000** to schedule a service visit.

Moving? Please call us at **1-800-743-5000** to notify us of your new mailing address.

Attachment D

**PG&E sample bill showing the bill messaging and presentation
for a Small Business customer receiving the monthly California
Climate Credit in May, 2014**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 05/18/2014
 Due Date: 06/16/2014

Service For:

Small Commercial Customer
 CA GHG Cap & Trade
 1234 Corporate Parkway
 Anywhere, CA 99999

Questions about your bill?

24 hours, 7 days/wk: 1-800-468-4743
 Business Specialist Available:
 M-F 7am-7:30pm, Sat 7am-4:30pm
www.pge.com/MyEnergy

Your Account Summary

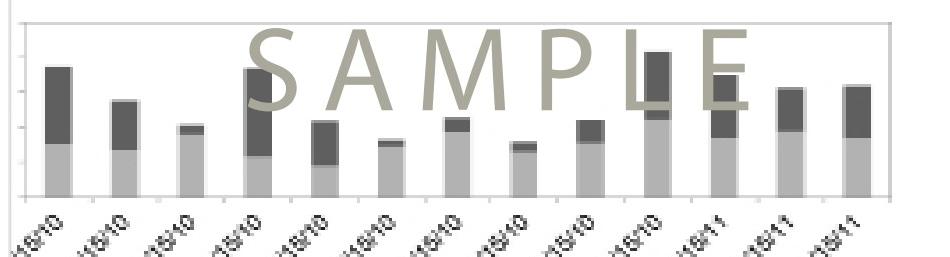
Amount Due on Previous Statement	\$143.52
Payment(s) Received Since Last Statement	-143.52
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$364.69
Current Gas Charges	208.11

Total Amount Due by 06/16/2014 **\$572.80**

Local Office Address

1918 H St
 Bakersfield, CA 93301

Monthly Billing History



Visit www.pge.com/MyEnergy for a detailed bill

Important Messages

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

V V V M N O P Q R S T U V M N M M M M M u u Font FPO M M M M M M u u



Account Number:
1023456789-0

Due Date:
06/16/2014

Total Amount Due:
\$572.80

Amount Enclosed:

\$

9184.2.9.743 2 SP 0.650

SMALL COMMERCIAL CUSTOMER
 1234 MAIN STREET
 ANYTOWN, CA 00000
 EXTRA ADDRESS LINE
 EXTRA LINE

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300

Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page

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1 of 4
 Recycled Paper
 30% Post-Consumer Waste





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 05/18/2014
 Due Date: 06/16/2014

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438

Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TYY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$ x.xx
Generation	x.xx
Transmission	x.xx
Distribution	x.xx
Public Purpose Programs	x.xx
Nuclear Decommissioning	x.xx
DWR Bond Charge	x.xx
Competition Transition Charges (CTC)	x.xx
Energy Cost Recovery Amount	x.xx
Taxes and Other	x.xx
Total Electric Charges	\$ 364.69

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2013 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Update My Information

Account number: 123456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Add this information

Phone # _____ Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page 57 of 89 Email: 1-800-743-5000. Please bring a copy of your bill with you.

Ways To Pay

- Online at www.pge.com
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 05/18/2014
Due Date: 06/16/2014

Details of Electric Charges

04/20/2014 - 05/18/2014 (28 billing days)

Service For: 1234 Corporate Parkway
Service Agreement ID: 9087654322
Rate Schedule: A1 Small General Service

04/20/2014 – 05/18/2014

Energy Charges	3,024.000000 kWh	@ \$x.xxxxx	\$454.53
California Climate Credit			-90.72
Energy Commission Tax			0.88

Total Electric Charges **\$364.69**

Service Information

Meter #	1008677267
Total Usage	3,024.000000 kWh
Serial	S
Rotating Outage Block	50

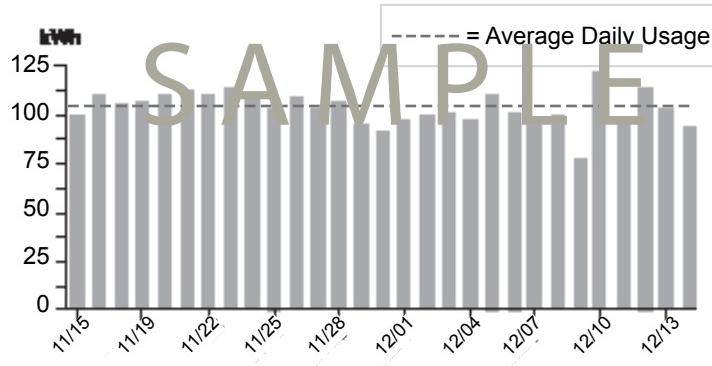
Additional Messages

California Climate Credit – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

Average Daily Usage (kWh/day)

Last Year	Last Period	Current Period
106.9	105.6	104.3

Electric Usage This Period: 3,024.000000 kWh, 29 billing days





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 05/18/2014
 Due Date: 06/16/2014

Details of Gas Charges

04/20/2014 - 05/18/2014 (28 billing days)

Service For: 1234 Corporate Parkway
 Service Agreement ID: 9087654325
 Rate Schedule: GNR1 Gas Service to Small Commercial Customers

04/20/2014 - 04/30/2014

Customer Charge	15	days	@ \$0.52106	\$ 7.82
Gas Charges				
First 4,000 Therms/month	109.137931	Therms	@ \$0.85885	xx.xx
> 4,000 Therms/month	x.xxxxxx	Therms	@ \$0.xxxxxx	xx.xx
Gas PPP Surcharge (\$ 0.08400/Therm)				5.53

05/01/2014 - 05/18/2014

Customer Charge	14	days	@ \$0.52106	\$ 7.29
Gas Charges				
First 4,000 Therms/month	101.862069	Therms	@ \$0.85885	xx.xx
> 4,000 Therms/month	x.xxxxxx	Therms	@ \$0.xxxxxx	xx.xx
Gas PPP Surcharge (\$ 0.05078/Therm)				5.18

Total Gas Charges **\$208.11**

Service Information

Meter #	1234512345
Current Meter Reading	3,942
Prior Meter Reading	3,734
Difference	208
Multiplier	1.014943
Total Usage	x,xxx.xxxxxx Therms
Serial	F

Gas Procurement Costs (\$/Therm)

04/16/2011 – 04/30/2011	\$0.48902
05/01/2011 – 05/18/2011	\$0.49963

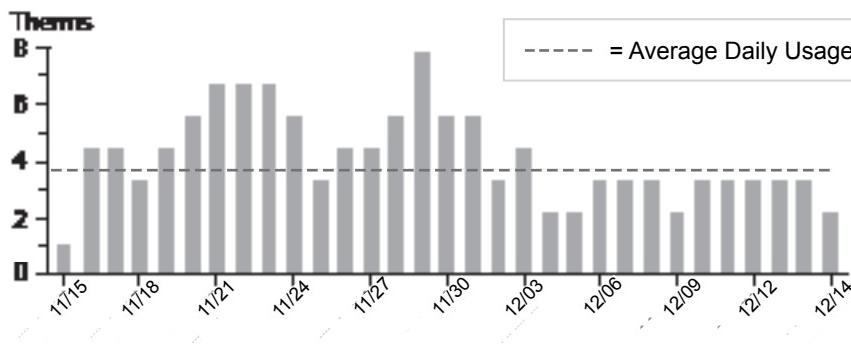
Additional Messages

Customer Charge is based on the Highest Average Daily Usage within the last 12 months (xx.x Therms per day, during the billing period ending mm/dd/yyyy)

Average Daily Usage (Therms/day)

Last Year	Last Period	Current Period
x.x	x.x	x.x

Gas Usage This Period: x,xxx.xxxxxx, 29 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.

Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page 59 of 86

Attachment E

Treatment of E-billed customers and Translations for PG&E's small business and residential customers receiving the California Climate Credit

Attachment E

E-billed Customers

E-billed customers have access to bill inserts and can download a PDF of the actual paper bills. However, there is not currently a place for conditional bill messaging to specific customers within emails and it may not be appropriate to introduce a message just for the CA Climate Credit. Rather, PG&E plans to add the “Savings Alert” which would show the CA Climate Credit along with any other discounts to the E-bill Summary page as seen in the screenshot below (see red placeholder text below Total Amount Due). This is the best long-term solution to communicate with customers about all bill savings including the CA Climate Credit and would be consistent with paper bills. PG&E has determined that it is feasible to add a Savings Alert message under the bill summary for e-billed customers by the April 1, 2014 timeline for the semi-annual CA Climate Credit. However, PG&E has not yet confirmed the estimated cost of this and will provide an update to the Energy Division with this information as soon as it becomes available.

The screenshot shows the PG&E My Energy website interface. At the top, there's a navigation bar with links for Overview, Pay & Manage, My Usage, Ways to Save, and Community. Below that is a secondary navigation bar with links for Accounts & Services, Billing & Payments, My Outages, Service Requests, Activity & Notifications, and Profile. The main content area is titled "Bill Summary" and displays account number 0964310018-4. It shows a table with columns for Mailing Address, Last Payment, Last Received, Current Amt Due, Billed Amount, Due Date, and Actions. The table row shows 123 POPLAR AVE, SAN BRUNO, CA, USA, 94066, \$80.22, 01/02/14, \$93.16, \$93.16, 01/31/14, and a "Pay Bill" button. A note below the table states: "Please note: Current amount due is outstanding balance as of today and does not include scheduled and pending payments." To the left of the main content, there's a sidebar titled "Your Bill" with a "Bill Date" set to 01/10/14 and a "Download" link. It also shows an "ENERGY STATEMENT" section with a link to www.pge.com/MyEnergy. The statement details service information, previous unpaid balance, current electric and gas charges, and a total amount due of \$93.16. To the right of the main content, there's a sidebar titled "Bill & Payment Options" with links for managing payment accounts, alerts, viewing bill inserts, resuming paper billing, setting up a balanced payment plan, viewing recurring bill payments, requesting payment arrangements, and viewing payment reference letters. At the bottom right of the sidebar is a "Save Energy & Money" button.

Translations

PG&E confirms its ability to translate the final California Climate Credit bill messaging provided by CCSE for placement on residential and small business bills beginning in April and May, respectively. However, PG&E recommends that in order to synchronize the translation among IOUs, CCSE should be responsible for providing the IOUs with the translated bill message. PG&E translates its bills for opt-in customers in the following languages: Spanish, Chinese and Vietnamese.

Attachment F

Guidance by the Energy Division to PG&E on January 29, 2014 via email correspondence providing instructions for what to include in the sample bills contained within this Supplemental Filing

Energy Division Request for Supplemental Advice Letter

PG&E AL 4318-E

Residential Climate Credit “Important Message”

Energy Division prefers to include primary climate credit messaging on page 1 of the bill in the “Important Messages” section of residential bills. The primary message below should appear in the “Important Messages” section in April and October billing cycles, and an additional climate credit definition should be included in the “Additional Messages” section (p. 3 of Attachment 1 to PG&E’s advice letter).

PG&E should prioritize the climate credit messaging at the top of the “Important Messages” section if it is technically able to do so given its current system constraints. However, if PG&E identifies that the climate credit messaging in the “Important Messages” section will cause standard residential bills to expand to a new page, then PG&E should notify Energy Division staff via email and PG&E should plan to move the primary bill message to the “Additional Messages” section.

Primary Message Text:

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Placement:

This message should appear in the “Important Messages” section on page 1 of residential bills. If April bills will have multiple “important message,” climate credit messaging should appear first if technically possible.

Small Business Climate Credit “Important Message”

In May 2014 bills, small business customers should include both the primary message in the “Important Messages” section and a climate credit definition in the “Additional Messages” section. In all subsequent months, small business bills should only include the climate credit definition in the “Additional Messages” section.

Primary Message Text:

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Placement:

This message should be located in the “Important Message” section in May 2014 bills. Thereafter, small business bills need not include an “Important Message” about the climate credit.

Carryover Credit

Text:

"Your electricity bill for this month reflects a credit amount from your last bill, which may be due in part to the California Climate Credit included in the "Adjustments" section of last month's electricity bill."

Energy Division recommends that each utility take a literal reading of D.13-12-003 and include carryover messaging for two months if the climate credit exceeds a customer's bill.

Placement:

Energy Division recommends that this carryover credit message be included in the "Additional Messages" section. Energy Division expects that this carryover credit messaging will only apply to residential customers; we do not foresee a circumstance when small business customers would ever have a carryover credit.

Bill Definition

PG&E indicated that its bills cannot accommodate a new definition on the "Important definitions" section on page 2 of its bills. As a result, Energy Division recommends that PG&E include a definition-style message in the "Additional Messages" section of its bills. This message should appear only in bills that include a climate credit. PG&E recommended that text in the "Additional Messages" section should be limited to 450 characters. The definition below is 503 characters. PG&E should indicate whether this definition would exceed limits and cause bills to bleed over to an additional page. If so, PG&E should notify Energy Division and can plan to use the alternate definition below.

Definition Text:

"California Climate Credit – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit."

Alternate Definition:

"California Climate Credit – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how to reduce your bill and cut pollution at EnergyUpgradeCA.org/credit."

Placement:

The message should appear each month that a customer has a climate credit, and it should be placed in the "Additional Messages" section on page 3 of customer bills.

E-Billed Customers

PG&E should endeavor to replicate paper bill messaging on corresponding pages of web-based billing pages, and the supplemental AL should indicate general timelines for achieving this or barriers that would prohibit it.

Translations

If there are circumstances when PG&E translates a customer's entire bill, PG&E should also plan to translate climate credit messaging. Otherwise, for customers billed in English climate credit messaging need not be translated.

Sample Bills Needed in the Supplemental AL

1. Residential Climate Credit Bill
2. Small Business Climate Credit Bill
3. Direct Access Climate Credit Bill
4. Group Billed Customer Bill
5. Residential Carryover Credit Bill

**PG&E Gas and Electric
Advice Filing List
General Order 96-B, Section IV**

1st Light Energy	Douglass & Liddell	OnGrid Solar
AT&T	Downey & Brand	Pacific Gas and Electric Company
Alcantar & Kahl LLP	Ellison Schneider & Harris LLP	Praxair
Anderson & Poole	G. A. Krause & Assoc.	Regulatory & Cogeneration Service, Inc.
BART	GenOn Energy Inc.	SCD Energy Solutions
Barkovich & Yap, Inc.	GenOn Energy, Inc.	SCE
Bartle Wells Associates	Goodin, MacBride, Squeri, Schlotz & Ritchie	SDG&E and SoCalGas
Braun Blasing McLaughlin, P.C.	Green Power Institute	SPURR
CENERGY POWER	Hanna & Morton	San Francisco Public Utilities Commission
California Cotton Ginners & Growers Assn	In House Energy	Seattle City Light
California Energy Commission	International Power Technology	Sempra Utilities
California Public Utilities Commission	Intestate Gas Services, Inc.	SoCalGas
California State Association of Counties	K&L Gates LLP	Southern California Edison Company
Calpine	Kelly Group	Spark Energy
Casner, Steve	Linde	Sun Light & Power
Center for Biological Diversity	Los Angeles Dept of Water & Power	Sunshine Design
City of Palo Alto	MRW & Associates	Tecogen, Inc.
City of San Jose	Manatt Phelps Phillips	Tiger Natural Gas, Inc.
Clean Power	Marin Energy Authority	TransCanada
Coast Economic Consulting	McKenna Long & Aldridge LLP	Utility Cost Management
Commercial Energy	McKenzie & Associates	Utility Power Solutions
County of Tehama - Department of Public Works	Modesto Irrigation District	Utility Specialists
Crossborder Energy	Morgan Stanley	Verizon
Davis Wright Tremaine LLP	NLine Energy, Inc.	Water and Energy Consulting
Day Carter Murphy	NRG Solar	Wellhead Electric Company
Defense Energy Support Center	Nexant, Inc.	Western Manufactured Housing Communities Association (WMA)
Dept of General Services	North America Power Partners	
Division of Ratepayer Advocates	Occidental Energy Marketing, Inc.	

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



January 29, 2015

Advice Letter 4318-E/E-A/E-B

Meredith Allen
Senior Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Subject: Submittal of Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance with Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611 and Supplemental Filings

Dear Ms. Allen:

Advice Letter 4318-E/E-A/E-B are effective March 5, 2014.

Sincerely,

A handwritten signature in black ink that reads "Edward Randolph".

Edward Randolph
Director, Energy Division



Brian K. Cherry
Vice President
Regulatory Relations

Pacific Gas and Electric Company
77 Beale St., Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Fax: 415.973.7226

March 4, 2014

Advice 4318-E-B

(Pacific Gas and Electric Company ID U 39 E)

Public Utilities Commission of the State of California

Subject: **Second Supplement: Additional Information to PG&E's Advice Letter 4318-E and 4318-E-A to Update Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance With Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611**

This filing supplements Advice 4318-E and 4318-E-A in part.

Purpose

In order to correct a minor error and to include an additional example of a sample customer bill with California Climate Credit messaging, Pacific Gas and Electric Company (PG&E) hereby submits this second supplemental filing to Advice Letter 4318-E to provide the California Public Utilities Commission (CPUC or Commission) with the following items:

- Attachment C of 4318-E-A is replaced by the Attachment C provided in this second supplemental filing. Attachment C of this filing corrects for an error on the sample bill for Community Choice Aggregation (CCA) customers. The new sample bill in this supplement correctly displays the California Climate Credit and associated messaging on the delivery portion of the bill.
- Attachment G is added to supplement 4318-E-A. Attachment G provides a sample bill for Direct Access (DA) customers displaying the placement and messaging of the California Climate Credit. While this sample bill is nearly identical to the CCA sample bill in this supplemental advice filing, PG&E includes this sample bill for clarification to interested parties.

Background

On February 3, 2014 PG&E filed Advice Letter 4318-E-A with sample customer bills to reflect greenhouse gas (GHG) revenue return for certain customers as requested by the Energy Division. Subsequent to that filing, the Energy Division received questions from

parties regarding the placement of the California Climate Credit line item adjustment and associated messaging under the "Additional Messages" section of the CCA sample bill on Attachment C of Advice Letter 4318-E-A. PG&E incorrectly included this information on its sample CCA customer bill on the page dedicated for generation charges. This advice letter corrects that error by removing that language from the generation charges page and including it on the delivery charges page instead.

To clarify for DA customers that will also receive the California Climate Credit via an adjustment to the delivery charges on their bill, PG&E includes this sample bill representing DA customers in this advice letter as Attachment G.

The corrected CCA sample bill and the DA sample bill were provided to Marin Clean Energy and RTO Advisors via email on February 13, 2014.

The filing would not increase any current rate or charge, cause the withdrawal of service, or conflict with any rate schedule or rule.

Protests

Pursuant to CPUC General Order 96-B, Section 7.5.1, PG&E hereby requests the protest period be waived.

Effective Date

PG&E requests that this Tier 1 advice filing become effective concurrent with Advice Letter 4318-E-A on **March 5, 2014**.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at <http://www.pge.com/tariffs>.



Vice President – Regulatory Relations

Attachments:

Attachment C: Corrected – PG&E sample bill showing the bill messaging and presentation for a Residential Community Choice Aggregation (CCA) customer receiving the semi-annual California Climate Credit in April, 2014

Attachment G: PG&E sample bill showing the bill messaging and presentation for a Residential Direct Access (DA) customer receiving the semi-annual California Climate Credit in April, 2014

cc: Service List R.11-03-012

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 E)**

Utility type: Contact Person: Kingsley Cheng

ELC GAS Phone #: (415) 973-5265

PLC HEAT WATER E-mail: k2c0@pge.com and PGETariffs@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **4318-E-B**

Tier: **1**

Subject of AL: **Second Supplement: Additional Information to PG&E's Advice Letter 4318-E and 4318-E-A to Update Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance With Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611**

Keywords (choose from CPUC listing): Compliance

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: Resolution E-4611

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: _____

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information:

Resolution Required? Yes No

Requested effective date: **March 5, 2014 (Concurrent with Advice 4318-E-A)** No. of tariff sheets: N/A

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission

Energy Division

EDTariffUnit

505 Van Ness Ave., 4th Flr.

San Francisco, CA 94102

E-mail: EDTariffUnit@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Brian K. Cherry

Vice President, Regulatory Relations

77 Beale Street, Mail Code B10C

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

Attachment C

**PG&E sample bill showing the bill messaging and presentation
for a Residential Community Choice Aggregation (CCA)
customer receiving the semi-annual California Climate Credit
in April, 2014**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Service For:

Residential Customer-CCA
 GHG Climate Credit - CARE
 1234 MAIN STREET
 Extra Address Line

Your Account Summary

Amount Due on Previous Statement	\$404.99
Payment(s) Received Since Last Statement	<u>-404.99</u>
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$3.62
MCE Electric Generation Charges	23.04
Electric Adjustments	-33.00
Current Gas Charges	34.91

Questions about your bill?

24 hours per day, 7 days per week
 Phone: 1-866-743-0335
www.pge.com/MyEnergy

Total Amount Due by 05/16/2014 **\$28.57**

Local Office Address

1100 S 27TH ST
 RICHMOND, CA 94804

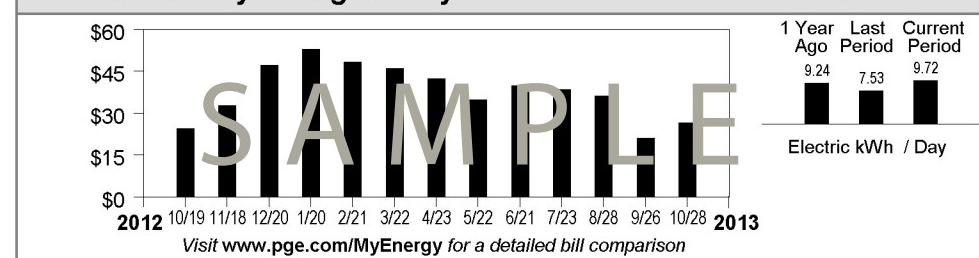
Current charges include a discount of \$43.97 for CARE and California Climate Credit.

Your Enrolled Programs

CARE Discount

Electric Monthly Billing History

Daily Usage Comparison



Important Messages

Your charges on this page are separated into delivery charges from PG&E and generation or procurement charges from an energy provider other than PG&E. These two charges are for different services and are not duplicate charges.

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Continued on page 6

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

999010234567890000000473000000902



Account Number:
1023456789-0

Due Date:
05/16/2014

Total Amount Due:
\$28.57

Amount Enclosed:

JOHN DOE
 1234 MAIN STREET
 ANYWHERE, CA 00000

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438

Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TYY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$ 6.60
Transmission	4.77
Distribution	0.38
Public Purpose Programs	1.71
Nuclear Decommissioning	0.14
Competition Transition Charges (CTC)	1.08
Energy Cost Recovery Amount	-0.05
PCIA	1.71
Taxes and Other	0.48
Total Electric Charges	\$ 3.62

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2013 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Change My Billing Contact Information

Account number: 123456789-0

First name _____ Last name _____

Address _____ Apt.# _____

City _____ State _____ ZIP code _____

Phone _____ Email _____

Ways To Pay

- Online at www.pge.com
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.

Case: 19-30088 Doc# 11845-6 Filed: 01/21/22 Entered: 01/21/22 11:41:05 Page

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Details of PG&E Electric Delivery Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9876543210

Rate Schedule: E1 T Residential Service

Enrolled Programs: CARE (Renew by 06/26/2014)



03/20/2014 - 03/30/2014

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	100.10	kWh	(11 days x 9.1 kWh/day)	
Tier 1 Usage	100.100000	kWh	@ \$0.13230	\$13.24
Tier 2 Usage	6.865520	kWh	@ \$0.15040	1.03
CARE Discount				-5.30
Generation Credit				-8.43
Power Charge Indifference Adjustment				0.65
Franchise Fee Surcharge				0.06
Richmond Utility Users' Tax (10.000%)				0.12



04/01/2014 - 04/18/2014

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	163.80	kWh	(18 days x 9.1 kWh/day)	
Tier 1 Usage	163.800000	kWh	@ \$0.13230	\$21.67
Tier 2 Usage	11.234480	kWh	@ \$0.15040	1.69
CARE Discount				-8.67
Generation Credit				-13.80
Power Charge Indifference Adjustment				1.06
Franchise Fee Surcharge				0.10
Richmond Utility Users' Tax (10.000%)				0.20

Total PG&E Electric Delivery Charges **\$3.62**

2013 Vintaged Power Charge Indifference Adjustment

Adjustments

California Climate Credit	-\$30.00
CA Climate Credit UUT Adjustment	-3.00

Total Adjustments **-33.00**

Service Information

Meter #	1098765432
Current Meter Reading	14,731
Prior Meter Reading	14,449
Total Usage	282.000000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	X
Rotating Outage Block	50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

03/20/2014 - 03/30/2014

Tier 1	0.08316
Tier 2	0.09563
Tiers 3-4	0.13974

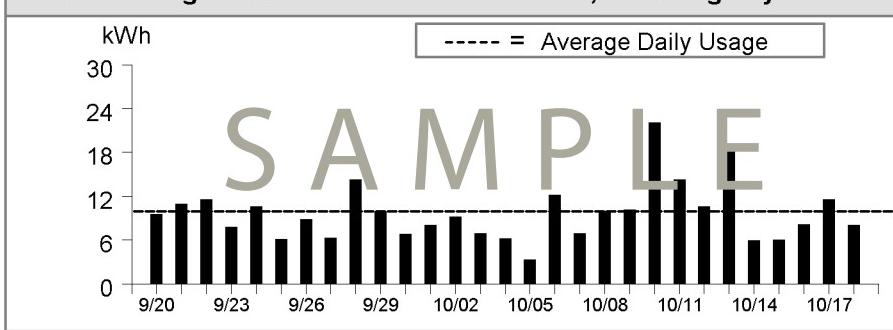
04/01/2014 - 04/18/2014

Tier 1	0.08316
Tier 2	0.09563
Tiers 3-4	0.13974

Additional Messages

California Climate Credit – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

Electric Usage This Period: 282.000000 kWh, 29 billing days





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 04/18/2014
Due Date: 05/16/2014

Details of MCE Electric Generation Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9876543210 ESP Customer Number: 9876543210

03/20/2014 - 04/18/2014

Rate Schedule: RES-1

GENERATION - TOTAL	282.000000 kWh @ \$0.07400	\$20.87
	Net Charges	20.87
MCE's charges for clean, renewable energy replace PGE's electric generation charges. PGE still charges for delivering electricity. There are no duplicate electric charges. Questions? Call 1-888-632-3674 or visit mceCleanEnergy.com		
Local Utility Users Tax		2.09
Energy Surcharge		0.08

Total MCE Electric Generation Charges **\$23.04**

Service Information

Total Usage 282.000000 kWh

For questions regarding charges on this page, please contact:

MCE
781 LINCOLN AVE STE 320
SAN RAFAEL CA 94901
1-888-632-3674
www.mceCleanEnergy.com

Additional Messages

For questions regarding your charges on this page, please contact your Third Party Energy Service Provider.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Details of Gas Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service ID: 9087654321

Rate Schedule: G1 X Residential Service

03/20/2014 - 04/18/2014

Your Tier Usage

1

2

Tier 1 Allowance	5.31000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	5.310000	Therms	@ \$1.06355	\$5.65
Tier 2 Usage	19.721250	Therms	@ \$1.37459	27.11
Gas PPP Surcharge (\$0.08618/Therm)				2.15

Total Gas Charges **\$34.91**

Service Information

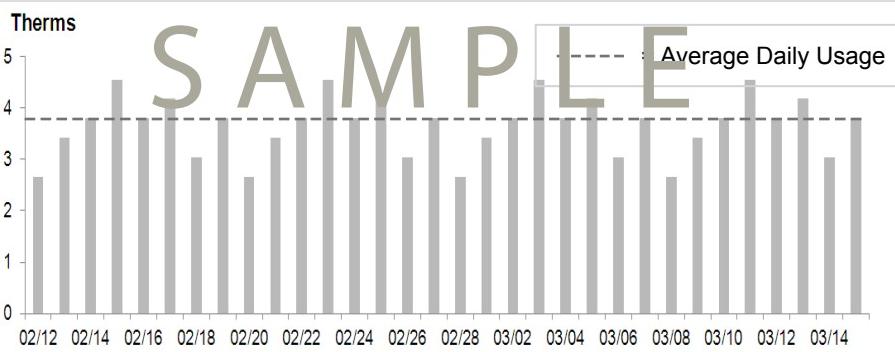
Meter #	1234512345
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Difference	xx
Multiplier	x.xxxxx
Total Usage	25.031250 Therms
Baseline Territory	X
Serial	F

Gas Procurement Costs (\$/Therm)

mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx
mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx

Additional Messages

Gas Usage This Period: 119.329548 Therms, 31 billing days





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 04/18/2014
Due Date: 05/16/2014

Important Messages (continued from page 1)

Your gas is billed on a rate for either a single-family home or common-use area of a multi-family complex. If this is not correct, please call us at 1-800-743-5000.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, stay away, call **9-1-1** and then PG&E at **1-800-743-5000**.

Planning a digging project? Pipeline accidents and damage occur most often from digging. Always call Underground Service Alert, a free service, by dialing 811 at least two working days before you dig—even in your own yard.

Digging can still damage customer-owned pipelines since they are not located by calling 811. A plumber or licensed contractor can help you locate customer-owned pipelines. Be sure to maintain records of their location for future work. You can learn more about gas pipeline safety by visiting pge.com/safety.

Need to schedule a service visit? For your convenience, we offer four hour appointment windows. Call us at **1-800-743-5000** to schedule a service visit.

Moving? Please call us at **1-800-743-5000** to notify us of your new mailing address.

Attachment G

**PG&E sample bill showing the bill messaging and presentation
for a Residential Direct Access (DA) customer receiving the
semi-annual California Climate Credit in April, 2014**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Service For:

Residential Customer-ESP
 GHG Climate Credit - CARE
 1234 MAIN STREET
 Extra Address Line

Your Account Summary

Amount Due on Previous Statement	\$404.99
Payment(s) Received Since Last Statement	<u>-404.99</u>
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$3.62
MCE Electric Generation Charges	23.04
Electric Adjustments	-33.00
Current Gas Charges	34.91

Questions about your bill?

24 hours per day, 7 days per week
 Phone: 1-866-743-0335
www.pge.com/MyEnergy

Total Amount Due by 05/16/2014 **\$28.57**

Local Office Address

1100 S 27TH ST
 RICHMOND, CA 94804

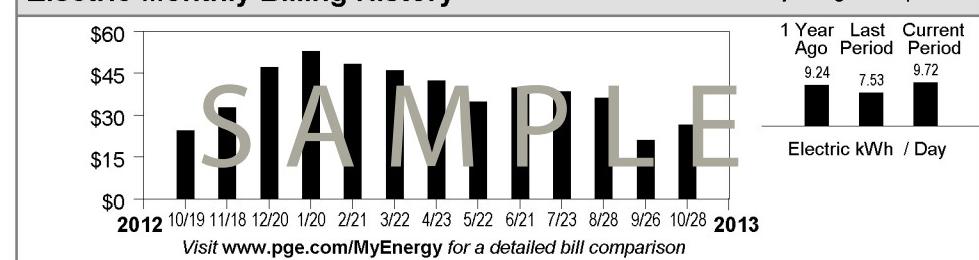
Current charges include a discount of \$43.97 for CARE and California Climate Credit.

Your Enrolled Programs

CARE Discount

Electric Monthly Billing History

Daily Usage Comparison



Important Messages

Your charges on this page are separated into delivery charges from PG&E and generation or procurement charges from an energy provider other than PG&E. These two charges are for different services and are not duplicate charges.

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

Continued on page 6

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

999010234567890000000473000000902



Account Number:
1023456789-0

Due Date:
05/16/2014

Total Amount Due:
\$28.57

Amount Enclosed:

\$									
----	--	--	--	--	--	--	--	--	--

JOHN DOE
 1234 MAIN STREET
 ANYWHERE, CA 00000

PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789
 華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
 Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TYY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

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Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$ 6.60
Transmission	4.77
Distribution	0.38
Public Purpose Programs	1.71
Nuclear Decommissioning	0.14
Competition Transition Charges (CTC)	1.08
Energy Cost Recovery Amount	-0.05
PCIA	1.71
Taxes and Other	0.48
Total Electric Charges	\$ 3.62

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2013 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Change My Billing Contact Information

Account number: 123456789-0

First name _____ Last name _____

Address _____ Apt.# _____

City _____ State _____ ZIP code _____

Phone _____ Email _____

Ways To Pay

- Online at www.pge.com
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Details of PG&E Electric Delivery Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9876543210

Rate Schedule: E1 T Residential Service

Enrolled Programs: CARE (Renew by 06/26/2014)



03/20/2014 - 03/30/2014

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	100.10	kWh	(11 days x 9.1 kWh/day)	
Tier 1 Usage	100.100000	kWh	@ \$0.13230	\$13.24
Tier 2 Usage	6.865520	kWh	@ \$0.15040	1.03
CARE Discount				-5.30
Generation Credit				-8.43
Power Charge Indifference Adjustment				0.65
Franchise Fee Surcharge				0.06
Richmond Utility Users' Tax (10.000%)				0.12



04/01/2014 - 04/18/2014

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	163.80	kWh	(18 days x 9.1 kWh/day)	
Tier 1 Usage	163.800000	kWh	@ \$0.13230	\$21.67
Tier 2 Usage	11.234480	kWh	@ \$0.15040	1.69
CARE Discount				-8.67
Generation Credit				-13.80
Power Charge Indifference Adjustment				1.06
Franchise Fee Surcharge				0.10
Richmond Utility Users' Tax (10.000%)				0.20

Total PG&E Electric Delivery Charges **\$3.62**

2013 Vintaged Power Charge Indifference Adjustment

Adjustments

California Climate Credit	-\$30.00
CA Climate Credit UUT Adjustment	-3.00

Total Adjustments **-33.00**

Service Information

Meter #	1098765432
Current Meter Reading	14,731
Prior Meter Reading	14,449
Total Usage	282.000000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	X
Rotating Outage Block	50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

03/20/2014 - 03/30/2014

Tier 1	0.08316
Tier 2	0.09563
Tiers 3-4	0.13974

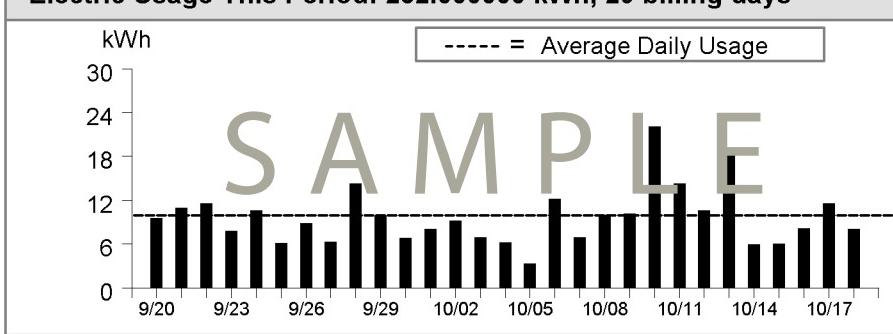
04/01/2014 - 04/18/2014

Tier 1	0.08316
Tier 2	0.09563
Tiers 3-4	0.13974

Additional Messages

California Climate Credit – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

Electric Usage This Period: 282.000000 kWh, 29 billing days





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 04/18/2014
Due Date: 05/16/2014

Details of ESP Electric Generation Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9876543210 ESP Customer Number: 9876543210

03/20/2014 - 04/18/2014

Rate Schedule: RES-1

GENERATION - TOTAL	282.000000 kWh @ \$0.07400	\$20.87
	Net Charges	20.87
MCE's charges for clean, renewable energy replace PGE's electric generation charges. PGE still charges for delivering electricity. There are no duplicate electric charges. Questions? Call 1-888-632-3674 or visit mceCleanEnergy.com		
Local Utility Users Tax		2.09
Energy Surcharge		0.08

Total ESP Electric Generation Charges **\$23.04**

Service Information

Total Usage 282.000000 kWh

For questions regarding charges on this page, please contact:

MCE
781 LINCOLN AVE STE 320
SAN RAFAEL CA 94901
1-888-632-3674
www.mceCleanEnergy.com

Additional Messages

For questions regarding your charges on this page, please contact your Third Party Energy Service Provider.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 04/18/2014
Due Date: 05/16/2014

Details of Gas Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service ID: 9087654321

Rate Schedule: G1 X Residential Service

03/20/2014 - 04/18/2014

Your Tier Usage

1

2

Tier 1 Allowance	5.31000	Therms	(## days x #.## Therms/day)	
Tier 1 Usage	5.310000	Therms	@ \$1.06355	\$5.65
Tier 2 Usage	19.721250	Therms	@ \$1.37459	27.11
Gas PPP Surcharge (\$0.08618/Therm)				2.15

Total Gas Charges **\$34.91**

Service Information

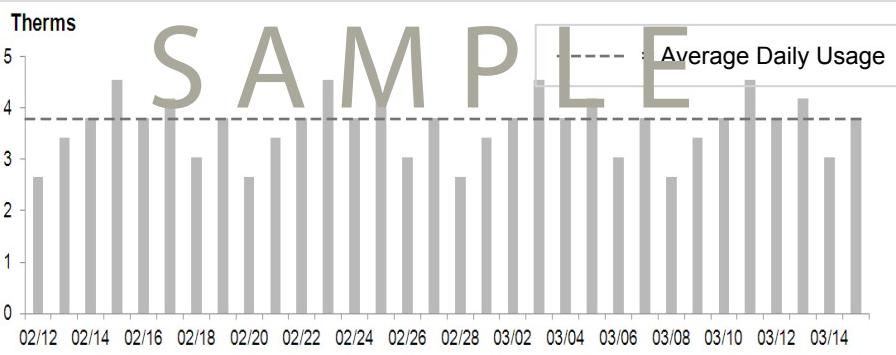
Meter #	1234512345
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Difference	xx
Multiplier	x.xxxxx
Total Usage	25.031250 Therms
Baseline Territory	X
Serial	F

Gas Procurement Costs (\$/Therm)

mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx
mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx

Additional Messages

Gas Usage This Period: 119.329548 Therms, 31 billing days





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 04/18/2014
Due Date: 05/16/2014

Important Messages (continued from page 1)

Your gas is billed on a rate for either a single-family home or common-use area of a multi-family complex. If this is not correct, please call us at 1-800-743-5000.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, stay away, call **9-1-1** and then PG&E at **1-800-743-5000**.

Planning a digging project? Pipeline accidents and damage occur most often from digging. Always call Underground Service Alert, a free service, by dialing 811 at least two working days before you dig—even in your own yard.

Digging can still damage customer-owned pipelines since they are not located by calling 811. A plumber or licensed contractor can help you locate customer-owned pipelines. Be sure to maintain records of their location for future work. You can learn more about gas pipeline safety by visiting pge.com/safety.

Need to schedule a service visit? For your convenience, we offer four hour appointment windows. Call us at **1-800-743-5000** to schedule a service visit.

Moving? Please call us at **1-800-743-5000** to notify us of your new mailing address.

**PG&E Gas and Electric
Advice Filing List
General Order 96-B, Section IV**

1st Light Energy	Douglass & Liddell	Occidental Energy Marketing, Inc.
AT&T	Downey & Brand	OnGrid Solar
Alcantar & Kahl LLP	Ellison Schneider & Harris LLP	Pacific Gas and Electric Company
Anderson & Poole	G. A. Krause & Assoc.	Praxair
BART	GenOn Energy Inc.	Regulatory & Cogeneration Service, Inc.
Barkovich & Yap, Inc.	GenOn Energy, Inc.	SCD Energy Solutions
Bartle Wells Associates	Goodin, MacBride, Squeri, Schlotz & Ritchie	SCE
Braun Blasing McLaughlin, P.C.	Green Power Institute	SDG&E and SoCalGas
CENERGY POWER	Hanna & Morton	SPURR
California Cotton Ginners & Growers Assn	In House Energy	San Francisco Public Utilities Commission
California Energy Commission	International Power Technology	Seattle City Light
California Public Utilities Commission	Intestate Gas Services, Inc.	Sempra Utilities
California State Association of Counties	K&L Gates LLP	SoCalGas
Calpine	Kelly Group	Southern California Edison Company
Casner, Steve	Linde	Spark Energy
Center for Biological Diversity	Los Angeles County Integrated Waste Management Task Force	Sun Light & Power
City of Palo Alto	Los Angeles Dept of Water & Power	Sunshine Design
City of San Jose	MRW & Associates	Tecogen, Inc.
Clean Power	Manatt Phelps Phillips	Tiger Natural Gas, Inc.
Coast Economic Consulting	Marin Energy Authority	TransCanada
Commercial Energy	McKenna Long & Aldridge LLP	Utility Cost Management
County of Tehama - Department of Public Works	McKenzie & Associates	Utility Power Solutions
Crossborder Energy	Modesto Irrigation District	Utility Specialists
Davis Wright Tremaine LLP	Morgan Stanley	Verizon
Day Carter Murphy	NLine Energy, Inc.	Water and Energy Consulting
Defense Energy Support Center	NRG Solar	Wellhead Electric Company
Dept of General Services	Nexant, Inc.	Western Manufactured Housing Communities Association (WMA)
Division of Ratepayer Advocates	North America Power Partners	